



I Raised a Flag for a Student in NYU Connect, Now What?

When you [raise a flag](#) in [NYU Connect](#), the [student's advisor](#) will receive an email.
[Depending on the flag, the student may also receive an email](#)
(but they will not receive your comments).

- [The advisor will follow this process to review, work on, and resolve the flag.](#)
- The advisor will clear/resolve the flag when appropriate. Ideally, they will have made contact with the student and have information to report back. They have the option to send you a message about why they cleared the flag.
 - When you receive the email from NYU Connect about the cleared flag, [email the advisor directly](#) if you would like to continue the conversation. Their email is provided at the end.
- If you would like, you can **track all flags you have raised and their status** in Connect.
 - To view flags, go to Students>**Tracking**.
 - To see all flags you have raised (regardless of their status), click **Edit Filters>Tracking Items**, set the Status to **Both**, Created By to **Me**, and Creation Date to the start date of the current term (leave 'End' blank) and click **Submit**. This will return a list of any flag you have raised for the term.

- From your list, you can see the details of a particular flag. **Hover over the flag icon**, and click **Details**. You will see the flag's clear date, who cleared it, the closure reason, and any comments left by the person who supported the student regarding the flag.

Today
Stephanie

Flag Cleared
Reason: Addressed directly with the student and will continue to monitor the concern.
Comment: I emailed [redacted] to let her know of the instructors concerns with her lack of attendance and participation. I also requested a meeting with her.