ALCOHOL EDU FREQUENTLY ASKED QUESTIONS:

Who has to complete the course?
All incoming undergraduate students are required to take the course -- even those who have taken it at another institution, are over 21 or do not drink alcohol for personal, health, religious or other reasons. All NYU students will benefit from a shared basic knowledge of the effects of alcohol, potential problems, ways to reduce risk, and resources to help ourselves and others.

What are the due dates for the course?
Part 1 is due 8/1/15. An email notifying you to do Part 2 will be sent on 9/14/15. Part 2 is due on 10/5/15.

What should I do if I am unable to see the AlcoholEdu link under your “NYU Life” tab?
If you are an incoming undergraduate student and you cannot access the course from the NYU Life tab, write to alcoholmodule.support@nyu.edu and include your Net ID.

What should I do if I log into the course and experience technical issues?
Please contact Everfi directly by clicking on your profile in the upper right hand corner, (which can be accessed from any AlcoholEdu screen) and select help (available 24/7), or call 1-866-384-9062. You will need to provide your net ID.