HOW CAN THE STUDENT RESOURCE CENTER HELP PARENTS?
GO AHEAD, ASK US!

Visit the Parent Website
Sponsored by the Student Resource Center, the Parent Resources website serves as an entry point to the various resources available online for both you and your student. We invite you to explore the New Parent section for tips on planning your first days at New York University. From the Parent website, you can find dates and deadlines, local information on storage or hotels, links to publications that help you stay connected with NYU happenings, and an archive of our monthly newsletters. Additionally, staff and students stand ready to assist you in navigating the many resources available, to answer questions, and to help you be better prepared and informed.

Join the E-mail List
The NYU Parent Listserve, or email list, provides important deadlines, parent-related happensings, and campus news through a monthly e-mailed Parent Newsletter. Join today to stay connected.

Access to Student Information
Now is a great time to discuss access to student information with your student. Due to the Family Educational Rights and Privacy Act (FERPA), access to student information requires the permission of the student. To assist with the sharing of information, there are several portals in which students may provide parents (or other guests) with on-line access to view their academic and personal records, including tuition bills, Campus Cash, grades, emergency contact information, and enrollment verification.

Electronic (e) Suite - For financial account information such as tuition statements, account balances, electronic payments towards a student’s account balance, tax forms, and reminder emails.

Albert Mobile - For guest access to academic and personal records such as grades, address, class schedules, transcripts, academic advisor, financial aid, emergency contacts, and more.

Dining and Campus Cash - To make deposits to Campus Cash or Dining Dollars, as well as view account balances.

Links to these portals are available on the Resources page of the Parent website.

NEXT STOP NYU
To keep you and your student prepared and on track for a smooth arrival at NYU New York, be sure to visit the Next Stop NYU website for dates and deadlines from May to August, including digital versions of mailed and emailed communications.

Have questions about NYU Health Services? Want to know more about a specific residence hall? Curious about student life as a commuter, transfer or student of color? A number of live and pre-recorded presentations or “webinars” are available to help answer questions about student life, student services, and preparing for those first days at NYU.

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NYU Welcome Day / Move-In Day

New students and their family members are invited to stop by the Kimmel Center at Washington Square for refreshments, to meet other parents and students, and to pick up some free stuff, including the NYU Student ID. An Information Fair will also be available with representatives from the following offices:

- Academic Resource Center
- Bookstore and Computer Store
- Campus Cash
- Center for Sustainability
- Commuter/Off-Campus Programs
- Dining Services
- Information Technology (IT)
- Inter-Residence Hall Council (IRHC)
- Local NYC Banks / NYU Credit Union
- LGBTQ Student Center
- Multicultural Education & Programs
- Parent Resources
- Public Safety
- Spiritual Life
- Student Activities, Leadership & Service
- Student Health Center
- Study Abroad / Study Abroad
- Ticket Central and the Skirball Center
- Transfer Student Programs
- Wasserman Center for Career Development
- Welcome Week
- Wellness Exchange

Additionally, a number of receptions and drop-in events will be hosted throughout the day, and shopping shuttles will be available to Bed, Bath & Beyond. On the Parents Day website you will find links to details of this workshop.

Program times:
- 9:30am and 11am
- 12:30pm, 2pm, 3:30pm or 5pm

Parents of Students of Color Welcome Reception and Panel

Learn about the institutional support available for students of color, as well as resources and programs.

Program times:
- 11am – 12:30pm or 5pm – 6:30pm
- Kimmel Center for University Life

NYU Welcome Day / Move-In Day - Brooklyn

For students moving-in at the Brooklyn campus, complimentary programs will also be available onsite with the day’s events provided at check-in. However, if your schedule permits, we also invite you to take part in the Washington Square activities.

Parents Day

NYU Alumni and Parents Day is specifically designed for the parents of new freshmen and transfer students, as well as parents of sophomores students transitioning from abroad sites. The day features a variety of events, including:

- A morning academic program hosted by your student’s undergraduate school or program
- Afternoon workshops covering topics that include the freshmen residential experience, health and wellness, study abroad, commuter life, career development, library services, and more
- A parent reception hosted by the Parents Council and NYU President Andrew Hamilton

We understand that your visit is also a great opportunity to spend time with your son or daughter and explore the city. If you prefer, we also invite you to make the day your own, participating in what your schedule will allow. On the Parents Day website you will find links to details on planning for the day and other general information including directions, hotels, parking, and frequently asked questions.

Registration for Parents Day opens in late-September. To sign up for a reminder e-mail and other information, visit the Parents website and click on the Parents Day tab.

Sunday, August 28

Emergency Communications

The safety of our students is a top priority for NYU. One of the most important tools in an emergency, small or large, is swift communication. NYU has the capacity to send mass e-mail and SMS (text) messages to a student’s mobile device, providing them with direct and timely information in case of an emergency. As a parent, you can assist by making sure your student’s Albert account has their current cell phone number and emergency contact information, as well as reminding them that communication is a two-way process.

While we will certainly do all we can to communicate to students should an emergency arise, we also ask that you emphasize with your student the importance of communicating with the University as early as possible during any emergency situation affecting them. As students are free to come and go, encouraging them to let others know (like roommates, family members, friends, and residence hall staff) where they will be during an emergency, will help all of us be better informed.

In addition to text messages, students have a number of places where they can find information 24/7 regarding emergencies, inclement weather closings, or other important communications.

The back of the Student ID Card includes:
- Department of Public Safety: 212-998-2222 (24 hours)
- NYU Wellness Exchange: 212-443-9999 (24 hours)
- Information Alerts: 212-998-1220 (24 hours during an emergency)

Additional resources include:
- Facebook: www.facebook.com/NYU
- Twitter: @nyuniversity
- InfoAlert webpage: www.nyu.edu/alert (activated during emergency)

Students also have access to Public Safety Officers stationed in NYU residence halls and university buildings throughout campus.

For more information about safety and security, please visit the Department of Public Safety’s website.