YOU HAVE AT LEAST ONE UNCREATED COURSE SITE IN NYU BRIGHTSPACE

Please disregard this email if:

- You created your site in the last 48 hours, or you have alternate arrangements
- You will not use NYU Brightspace to teach your course (e.g., school-based platforms for online programs)

Dear Colleague,

Hundreds of courses are being created in NYU Brightspace every week, but as of Monday, August 23, our records indicate you have not created your fall ‘21 Course Site in Brightspace. If you need assistance, resources are available to help you now and are shared below.

As we approach the start of the semester, and particularly after 8/30, we expect a heavy volume of service requests which could result in support delays. Your course does not need to be complete before making it visible to students; you can release items as you build your course.

Creating your course on time provides students

- Confirmation that they are properly enrolled
- Access to the course roster
- Ability to follow the site for important updates from you, the instructor

Please do not wait. This is a large transition and NYU service support resources are limited. If you need support creating your course site, please contact your school’s EdTech support team, check out NYU IT’s Getting Started resources, or sign up for a Consultation.

Subscribe to our email list.
Questions
Contact the your EdTech support team or the NYU IT Service Desk for questions and visit nyu.edu/it/lms to learn more.

Sincerely,
Clay Shirky, Vice Provost for Educational Technologies
Ben Maddox, Chief Instructional Technology Officer