Get Online

Connecting to NYURoam Wireless and ResNet

NYUROAM WIRELESS

NYU Roam Wireless provides secure wireless access to NYU-NET from most NYU locations. For a complete list of access points, see nyu.edu/it/wireless/locations.

Mac
1. Click the WiFi icon at the top right of your screen.
2. From the list of available networks that appears, select nyu.
3. For Username (or Account Name) and Password, enter your NYU NetID and associated password.
4. Click Join or OK.

iPhone and iPad
1. Go to the Settings menu and select Wi-Fi.
2. In the list of available networks that appears, select nyu.
3. For Username and Password, enter your NYU NetID and associated password.
4. Click Join.

Windows
1. Click the Connections icon in the lower right portion of the screen.
2. In the list of available networks, select nyu.
3. Check the box next to Connect automatically.
4. Click Connect.
5. For Username and Password, enter your NYU NetID and associated password.

Android
1. Go to the Settings menu and select Wi-Fi.
2. In the list of available networks, select nyu.
3. Enter the following information:
   • EAP method: PEAP
   • Phase 2 authentication: MSCHAPV2
4. For Identity and Password, enter your NYU NetID and associated password.
5. Click Connect.

Need Help?
NYU IT Service Desk
212-998-3333
AskIT@nyu.edu
24 x 7 x 365

Security Certificates
The first time you access the wireless network, and at the beginning of each calendar year, you will be presented with an alert asking you to validate a VeriSign security certificate. Accept the new certificate and log in.

Don’t see the “nyu” network?
Some devices may be unable to connect to the “nyu” network due to a difference in radio frequencies. For troubleshooting info and instructions for connecting to an alternate network, see nyu.edu/servicelink/KB0014744.

Update your wireless card driver
To optimize the stability and speed of your connection, be sure to keep your laptop or device’s wireless card software up-to-date. To do so, visit the manufacturer’s website and install the latest drivers.
NYU RESNET WIRED NETWORK

ResNet (Residential Networking) provides Internet connectivity to students living in NYU residence halls.

For many computers, all you need to do to connect to ResNet is plug your computer into one of your room's Ethernet jacks and visit computer.registration.nyu.edu to complete the registration process. If you are unable to plug and connect, follow the instructions below to check your computer's configuration. For other types of gaming and media devices, see the sidebar to the right. Be sure your computer is plugged into one of your room's Ethernet jacks before beginning.

Windows

1. Click Start > Network. In the window that opens, click Network & Sharing Center, then select Change advanced sharing settings.
2. Check the radio button next to Turn on network discovery, then click Save Changes.
3. Under Network, find Local Area Connection and click View Status.
4. Select Internet Protocol Version 4 (TCP/IPv4) and click Properties. Select Obtain an IP address automatically and Obtain DNS server address automatically.
5. Click Advanced... and enter the following:
   • IP Settings: Ensure DHCP Enabled appears under IP Addresses.
   • DNS: Select Append these DNS suffixes (in order), then click Add. In the textbox that opens, type nyu.edu and click Add.
6. Make sure Register this connection's address in DNS and Use this connection's DNS suffix in the DNS registration are enabled, then click OK. Click OK to close to close any remaining Control Panel windows.
7. Go to the ResNet Computer Registration site at computer.registration.nyu.edu and follow the online instructions. If you are prompted to do so, restart your computer. Upon restart, you should be able to connect to the Internet via NYU ResNet.

Mac

1. From the Apple menu, open System Preferences, click Network, then select Ethernet. Enter the following:
   • Location: Select Automatic from the menu
   • Configure: Select Using DHCP
   • DNS Servers: Leave empty
   • Search Domains: Type nyu.edu
2. At the bottom of the window, click the Advanced... button. In the Hardware (or Ethernet) tab, set Configure to Automatically. Click OK, and then click Apply.
3. Go to the ResNet Computer Registration site at computer.registration.nyu.edu and follow the online instructions. If you are prompted to do so, restart your computer. Upon restart, you should be able to connect to the Internet via NYU ResNet.

Help is a phone call or email away

The NYU IT Service Desk is available 24 x 7 x 365 to answer questions about connecting to ResNet and NYU Roam wireless as well as any other question you might have about NYU IT Services. Email AskIT@nyu.edu or call 212-998-3333. You can also drop by in person at 10 Astor Place, 4th floor. See nyu.edu/it/servicedesk for hours.

Connect your game console, TV, or other media device

Students in NYU residence halls in New York can register a game console and/or digital media device (such as smart TVs or Roku) for use on ResNet or the “nyu-media” wireless network.

Step 1. Register your device

1. Connect your device to a ResNet jack using an Ethernet cable. Using your device browser, go to computer.registration.nyu.edu. If connecting wirelessly, or if your device does not have a browser, go to computer registrazione.nyu.edu on a computer or smartphone.
2. Login with your NetID and password.
3. Read and accept the terms of the User Agreement by clicking I AGREE.
4. On the following screen, click Register Some Other Device.
5. Find the MAC address* of your device, enter it, then click Register.

Step 2. Connect your registered device to the Internet

1. If you are using the wired ResNet network, plug your device into the ResNet jack via Ethernet cable.
2. If you are connecting wirelessly, select nyu-media in your device's list of available wireless networks, then enter the shared password that was provided to you by your Resident Assistant. If you are unsure of the password, please check with your Residence Hall Resource Center.

* What's my MAC address?

For instructions on finding the MAC address of many devices, see nyu.edu/servicelink/041224212540774.