









Helping Children with Special Needs



Being a parent of a child who has special needs that may include chronic physical, developmental, behavioral or emotional conditions can be challenging. It can be overwhelming to find the right providers and services, sort through insurance as well as get the emotional support you need to help your child. Our Health Advocate team of nurses, billing specialists and behavioral health advocates are here to help you when you need it most.

Help with healthcare issues

-  Locate and directly communicate with qualified doctors for second opinions
-  Research in-home care and school- and community-based services
-  Identify leading treatment centers
-  Research conditions, latest treatment options, medication side effects and generic equivalents
-  Explain Medicaid and other benefits issues
-  Untangle medical bills; uncover errors

Emotional support and resources

- Research resources to help navigate the special education system, including special education rights and professionals to help with IEP concerns, etc.
- Locate available educational tutors, after-school care, summer camps and other enrichment programs geared to special needs
- Direct to other resources you may need, such as support groups



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