Help to find a doctor
We’ll do the legwork!

Our experts will identify top doctors and hospitals who meet your individual needs and personal preferences – including primary care physicians, specialists and providers for second opinions. What’s important to you is important to us. We’ll pinpoint the providers with the right experience and qualifications to ensure you get the appropriate care.

A Health Advocate expert can:

- Locate qualified doctors, dentists, behavioral health practitioners and specialists
- Confirm the providers are part of your medical plan’s network
- Research the latest treatment options and where you can get them
- Locate facilities for tests such as x-rays, MRIs, labs and more
- Explain your health plan’s coverage for procedures
- Find pharmacies, including mail-order, and help you get the best price on your medications
- Obtain approvals for services, resolve claims issues, and address insurance questions
- Help you prepare for your appointment

Know before you go! Prepare personalized questions with Health Advocate’s Medical Appointment Checklist.

1. Log on to your member website or app
2. Select “Additional Care Resources” from the “Health” menu
3. Scroll to Medical Appointment Checklist and click “Get Started”

Call • Email • Message • Live Chat

866.695.8622
answers@HealthAdvocate.com
HealthAdvocate.com/nyu

We’re not an insurance company. Health Advocate is not a direct healthcare provider, and is not affiliated with any insurance company or third-party provider. ©2023 Health Advocate  HA-M-2305013-1FLY