



# Instructions to Correct Problems with the I-94

You may contact an office called Deferred Inspection to resolve issues with your I-94 record. If your I-94 record does not match your J-1 immigration status, you must report to Deferred Inspection at either airport listed.

## What To Do

### Step 1: Gather your documents:

- Original Passport
- I-94 record or print-out of the error message you receive when you try to access it
- Original DS-2019
- Your airline ticket (If you still have it or a copy of your flight itinerary)

### Step 2: Call one of the Deferred Inspection offices listed.

- If they cannot assist you by phone, they may instruct you to physically go to their office at the location listed.

### Step 3: Deferred Inspection corrects your I-94.

- Be prepared to wait. The length of time for review depends on volume and availability of the officers.

### Step 4: Get your **corrected I-94**

## Deferred Inspection Contact Information

**If you went through US Customs at John F. Kennedy (JFK) Airport** you may go to the deferred inspection unit at John F. Kennedy (JFK) Airport

US Customs and Border Protection  
Deferred Inspections Unit  
Jet Blue Airlines – Terminal 5\*  
Arrivals Area  
JFK International Airport  
Jamaica, NY 11430  
Phone: (718) 553-3683; (718) 553-3684

9:00 am – 2:00 pm,  
Monday – Thursday  
\*Walk-in only

\*The entrance is located across from  
baggage belt 6.

**If you went through US Customs at Newark International Airport or any other airport**, you may go to the deferred inspection unit at Newark Airport. Call the number below to make an appointment and to confirm that they can assist you.

US Customs and Border Protection  
Deferred Inspections Unit  
Terminal B  
Newark International Airport,  
Newark, NJ 07114  
Phone: (973) 565-8000 extension 8010 or  
8011

8:00 am – 4:00 pm,  
Monday – Friday

\* Individuals should call and verify time  
and date of appointment