



# London's your Oyster

## What's an Oyster Card?

An Oyster Card is a credit-card sized smartcard that can be used across almost all forms of transport around London: **Underground, Bus, Overground, National Rail, and River Boat services**. It's similar to a MetroCard, but you tap instead of swipe.

We've given you an Oyster card with **£35 preloaded credit**, so you can start exploring London right away.

Oyster card fares are around half the price of cash fares, so keep yours on you at all time! You can link it up to a Student Railcard for extra discounts too. Make sure you register your Oyster card to protect your balance in case it's lost or stolen (see the reverse).

## Topping up Your Oyster Card

### ***Topping up at Underground Stations***

You can top up by using the automated machines found in all Underground stations. The minimum top up amount is £5, and top ups must be made in increments of £5.

### ***Topping up at Newsagents***

You can top up your oyster card at many independent shops around London, just like you can at a station. Look out for the Oyster Card sign in the shop window.

### ***Auto Top Up***

You can set up your Oyster Card to be automatically topped up using a credit card whenever your funds falls below £5. To do this, you must register your card online. For further instructions, please refer to the 'Registering Your Oyster Card' section.



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## Registering Your Oyster Card

### Why register my card online?

By registering online, you can protect your card and the funds on it if your card becomes lost or stolen.

### How do I register?

To register your card go to <http://oyster.tfl.gov.uk>. Click on 'Create an Account' and follow the instructions. After entering your card number (the 12 digit number found printed on the back of your card), you will need to enter the "Security Question Answer" which is 'nyu'. Then continue entering your personal details to complete the process.

## Oyster Fares

Single Journey Anytime (Zone 1)	Single Journey (Zone 1 + 2)	Single Bus Journey	PAYG Price Cap
£2.40	£2.90 (£2.40 Off Peak)	£1.50	£6.50 (peak and off-peak)

NB: Peak hours are Monday - Friday, 6:30am - 9:30am & 4:00pm-7:00pm (excluding public holidays).

## Useful Tips

### • NEVER travel with an insufficient balance.

If you are caught you will be liable for a £80 fine and/or criminal prosecution.

### • Touch in AND out!

When making a journey on the Underground, Overground, Docklands Light Railway, National Rail, and Thames Clipper services, make sure you place your Oyster Card against a reader at the start AND end of your journey. Not all stations have barriers to remind you to do this, so be aware.

### • I've lost my card/it's been stolen!

If you have registered your card online, then simply report the lost/stolen card online, or by phoning 0845 330 9876. You will then be sent a new card free of charge, and you will not lose any of the funds or travelcards on your card. If you have not registered your card, there's nothing that can be done!

### • I no longer need my Oyster Card.

You can return your card at any Underground Station and get any remaining funds AND the £5 deposit back, no questions asked! (It's a cash refund for any amount under £10- for larger balances, refund your oyster card online).



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