### NEW YORK UNIVERSITY

## HIPAA Information Security Policies, Specifications, and Definitions

Title: Policy 5. Information Access Management

Effective Date: January 1, 2005 Revised: August 13, 2021 Reviewed: April 10, 2020

**Issuing Authority:** Executive Vice President; Vice President for Information Technology and

Global University Chief Information Officer

Responsible Officer: Executive Vice President; Vice President for Information Technology and

Global University Chief Information Officer

### **Policy**

New York University strives to protect the *confidentiality*, *integrity*, and *availability* of *EPHI* by taking reasonable steps to manage access to *EPHI* appropriately. Who is affected by this policy is documented in HIPAA Policy 1 – Overview: Policies, Procedures, and Documentation.

## **Purpose of this Policy**

Safeguarding access to *EPHI* and *EPHI Systems* is integral to the University's compliance efforts under the *HIPAA Security Regulations*. This policy reflects New York University's commitment to comply with such regulations by taking reasonable and appropriate steps to manage access to *EPHI*.

## **Scope of this Policy**

Affected by these policies are all *covered components* that may be designated by the University from time to time, including the NYU School of Medicine, NYU College of Dentistry, and the Student Health Center, and areas designated part of the health care component of the University from time to time but only to the extent that each component performs activities that would make such component a *business associate* of a component of the University that performs covered functions if the two components were separate legal entities (i.e., *support components*), including the Office of the Bursar, Controller's Division, including Accounts Payable, NYU Information Technology (NYU IT), Office of Insurance and Risk Management, Internal Audit, Office of Compliance and Risk Management, Office of General Counsel, Office of Sponsored Programs, University Relations and Public Affairs, Public Safety, Treasury Applications, and University Development and Alumni Relations. The NYU School of Medicine follows HIPAA-related policies and procedures created specifically for its environment; School of Medicine compliance with HIPAA is coordinated through Langone Medical Center. These policies affect all NYU *workforce members* in *covered components*.

# **Operational Requirements**

- A. Each *covered component*'s *Minimum Necessary Policy*, which is one of its HIPAA Privacy policies, and other policies as appropriate, shall be the basis for the type and extent of authorized access to *EPHI*. Access to *EPHI* will be granted only to *workforce members* who require specific information to accomplish the work responsibilities of their position, and will be granted on a need-to-know basis. Access shall be specified, documented, reviewed periodically, and revised as necessary.
- B. Access to *EPHI* shall not be granted until New York University *workforce members* have been properly cleared in accordance with New York University's *Workforce Security policy* (HIPAA Policy 4).
- C. Access to *EPHI* shall not be attempted by *workforce members* who are not properly cleared in accordance with New York University's *Workforce Security policy* (HIPAA Policy 4) and properly authorized to access such *EPHI* under this policy.

- D. New York University *workforce members* who manage systems containing or transporting *EPHI*, as well as managers and/or supervisors of *workforce members* who use data, shall determine and authorize appropriate access to *EPHI Systems* and document the process for authorizing such access, as set forth in its *Access Authorization operational specification* (see 5.A).
- E. New York University and each *covered component* shall document the process for establishing, documenting, reviewing, and modifying access to *EPHI*, as set forth in the University's *Access Establishment and Modification operational specification* (see 5.B).

#### F. HIPAA REGULATORY INFORMATION

**CATEGORY:** Administrative Safeguards

**TYPE:** Standard

**HIPAA HEADING:** Information Access Management

**REFERENCE:** 45 CFR 164.308(a)(4)(i)

**SECURITY REGULATION STANDARDS LANGUAGE:** "Implement policies and procedures for authorizing access to electronic protected health information that are consistent with the applicable requirements of subpart E of this part."

# **Operational Specifications**

#### 5.A Access Authorization

- 1. New York University is committed to take reasonable and appropriate steps to ensure that appropriate access to *EPHI* is granted.
- 2. Each *covered component* of New York University will implement a documented process for granting and authorizing appropriate access to *EPHI*, to include where feasible:
  - a. Procedure for permitting various levels of access to *EPHI*.
  - b. Procedure for logging and tracking authorization of such access to *EPHI*.
  - c. Procedure for reviewing and revising, on a periodic basis, authorization of access to EPHI.

#### 3. HIPAA REGULATORY INFORMATION

**CATEGORY:** Administrative Safeguards

TYPE: ADDRESSABLE Implementation Specification for Information Access Management Standard

HIPAA HEADING: Access Authorization REFERENCE: 45 CFR 164.308(a)(4)(ii)(B)

**SECURITY REGULATION IMPLEMENTATION SPECIFICATION LANGUAGE:** "Implement policies and procedures for granting access to electronic protected health information, for example, through access to a workstation, transaction, program, process, or other mechanism."

#### 5.B Access Establishment and Modification

- 1. Each *covered component* of New York University will create a documented process for establishing, documenting, reviewing, and modifying access to *EPHI* in accordance with New York University's *Information Access Management policy* (HIPAA Policy 5) and as set forth in the *Access Authorization operational specification* (see 5.A), to include:
  - a. Procedure for establishing and documenting different access levels to *EPHI*.
  - b. Procedure for documenting establishment of access to *EPHI*.
  - c. Procedure for reviewing on a regular basis workforce members' access privileges to EPHI.
  - d. Procedure for modifying the access privileges of *workforce members* to *EPHI*, as appropriate, based on the periodic reviews.
- 2. Each *covered component* shall properly authorize and train New York University *workforce members* to access *EPHI*, and shall document that process, to include:

- a. Definition and classification of permitted access methods (e.g., user ID and password, two factor authentication, log-on procedure).
- b. Definition and classification of length of time access will be permitted (e.g., indefinite; a fixed period for temporary employees; or a fixed limited period based on business need).
- c. Procedure for granting and changing a workforce member's access method.
- d. Procedure for managing access rights in a networked and distributed environment.
- e. Procedure for appropriate logging and tracking of activities by an authorized *workforce member* on *EPHI*.
- 3. Security controls or methods that establish access to *EPHI* shall include:
  - a. The disabling or removing of access methods for *workforce members* who no longer require access to *EPHI*.
  - b. Confirmation that redundant user identifiers (i.e., user IDs) are not created.
  - c. User identifiers (i.e., user IDs) that enable *workforce members* to be uniquely identified. *Workforce members*' privilege levels will not be reflected in the structure of user IDs.
  - d. Each *covered component* will implement appropriate operational measures approved by the *covered component*'s *EPHI* security officer when a legacy system is in place that permits only common or shared identifiers.
- 4. Each *covered component* shall log and track modifications of New York University *workforce members*' access rights and securely maintain the tracking and logging information. Tracking and logging shall provide the following information:
  - a. Date and time of modification.
  - b. Identification of workforce members whose access is being modified.
  - c. Description of modified access rights.
  - d. Reason for modification of access rights.

### 5. HIPAA REGULATORY INFORMATION

**CATEGORY:** Administrative Safeguards

TYPE: ADDRESSABLE Implementation Specification for Information Access Management Standard

HIPAA HEADING: Access Establishment and Modification

**REFERENCE:** 45 CFR 164.308(a)(4)(ii)(C)

**SECURITY REGULATION IMPLEMENTATION SPECIFICATION LANGUAGE:** "Implement policies and procedures that, based upon the covered entity's access authorization policies, establish, document, review, and modify a user's right of access to a workstation, transaction, program, or process."

# **Policy Definitions**

Availability
Business associate
Confidentiality
Covered component
Electronic Protected Health Information (or EPHI)
EPHI systems
HIPAA Security Regulations
Integrity
Workforce member

### **Related HIPAA Documents**

HIPAA Policy 1 - Overview: Policies, Procedures, and Documentation

HIPAA Policy 11 - Facility Access Controls

HIPAA Operational Specification 11.C - Access Control and Validation Procedures

HIPAA Policy 15 - Access Control

HIPAA Privacy Regulations covered component's Minimum Necessary Policy

Public Law 104-191, August 21, 1996, Health Insurance Portability and Accountability Act of 1996, <a href="http://www.gpo.gov/fdsys/pkg/PLAW-104publ191/pdf/PLAW-104publ191.pdf">http://www.gpo.gov/fdsys/pkg/PLAW-104publ191/pdf</a>/PLAW-104publ191.pdf

Part II, Department of Health and Human Services, 45 CFR Parts 160, 162, and 164 Health Insurance Reform: Security Standards; Final Rule, February 20, 2003, <a href="http://aspe.hhs.gov/admnsimp/FINAL/FR03-8334.pdf">http://aspe.hhs.gov/admnsimp/FINAL/FR03-8334.pdf</a>>.

American Recovery and Reinvestment Act of 2009. Title XIII, Health Information Technology for Economic and Clinical Health (HITECH), Public Law 111–5—February 17, 2009, <a href="http://www.hhs.gov/ocr/privacy/hipaa/understanding/coveredentities/hitechact.pdf">http://www.hhs.gov/ocr/privacy/hipaa/understanding/coveredentities/hitechact.pdf</a>

Department of Health and Human Services. Office of the Secretary. 45 CFR Parts 160 and 164. Modifications to the HIPAA Privacy, Security, Enforcement, and Breach Notification Rules Under the Health Information Technology for Economic and Clinical Health Act and the Genetic Information Nondiscrimination Act; Other Modifications to the HIPAA Rules; Final Rule, January 25, 2013, <a href="http://www.gpo.gov/fdsys/pkg/FR-2013-01-25/pdf/2013-01073.pdf">http://www.gpo.gov/fdsys/pkg/FR-2013-01-25/pdf/2013-01073.pdf</a>