



NYU
EATS

DINING
GUIDE

2023/2024



Welcome

Welcome to your guide to all things dining at New York University! NYU Eats offers a wide variety of Meal Plans that allow students the opportunity to enjoy nutritious dining options across campus.

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2023 - 2024 CALENDAR

FALL SEMESTER

SATURDAY, AUGUST 26

Select dining locations open at 4:00 p.m.

TUESDAY, SEPTEMBER 5

First day of Fall classes - All dining locations open

MONDAY, SEPTEMBER 18

Last day to change or cancel Meal Plans for the Fall 2023 semester

TUESDAY, SEPTEMBER 19

Early Meal Plan Sign-up - Dining Dollars added to Fall Dining Dollars account

WEDNESDAY, SEPTEMBER 20

First day to add Dining Dollars to Meal Plans

WEDNESDAY, NOVEMBER 22 - SATURDAY, NOVEMBER 25

Thanksgiving Recess - Select dining locations open

SUNDAY, NOVEMBER 26

Select dining locations reopen at 4:00 p.m.

WEDNESDAY, NOVEMBER 29

Last day to add a Fall Meal Plan

THURSDAY, NOVEMBER 30

First day to add, change or cancel meal plan memberships for the Spring 2024 semester

TUESDAY, DECEMBER 5

Last day to add Fall Dining Dollars

FRIDAY, DECEMBER 22

Last day of Fall semester - Fall meal plan memberships conclude at 4:00 p.m.

SPRING SEMESTER

SUNDAY, JANUARY 21

Select dining locations open at 4:00 p.m.

MONDAY, JANUARY 22

First day of Spring classes - All dining locations open

WEDNESDAY, FEBRUARY 7

Last day to change or cancel Meal Plans for the Spring 2024 semester

THURSDAY, FEBRUARY 8

Remaining Fall Dining Dollars added to Spring Dining Dollars account (Active Members ONLY)

FRIDAY, FEBRUARY 9

First day to add Dining Dollars to Meal Plans

MONDAY, FEBRUARY 19

Presidents Day - No classes - Select dining locations open

MONDAY, MARCH 18 - SUNDAY, MARCH 24

Spring Recess - Select dining locations open

SUNDAY, MARCH 24

Select dining locations open at 4:00 p.m.

FRIDAY, APRIL 26

Last day to add a Spring Meal Plan

FRIDAY, MAY 3

Last day to add Spring Dining Dollars

WEDNESDAY, MAY 15

Last day of Spring semester, Spring Meal Plans conclude at 4:00 p.m.

HOW I CAN USE *My Meal Plan?*

Meal Plans are loaded onto your student ID and works just like a debit card. Dining associates will swipe your card and the meal and/or Dining Dollars will automatically be deducted from your account.

TRADITIONAL DINING LOCATIONS (ALL-YOU-CARE-TO-EAT):

When you visit a traditional dining location, your card is swiped upon entry and one meal is deducted. These locations are NYU Eats at Downstein, NYU Eats at Third North, NYU Eats at Lipton and Kosher Eatery.

RETAIL LOCATIONS:

All retail locations are à la carte. To purchase a meal from Crave NYU or Upstein, please order ahead using the Grubhub app or at a kiosk once inside. Select stations at Palladium and Jasper Kane Café are available for Grubhub order ahead. When visiting a retail location, students have the option of using a Meal Exchange or Dining Dollars. Meal Exchanges typically consist of an entrée, choice of fruit, side salad, bag of chips, or side dish and a fountain drink. If buying items separately or upgrading a Meal Exchange, Dining Dollars can be used instead of, or in addition to, a meal swipe. When making in person purchases, payment is easy with our contactless card scanners.

Meal Exchanges can be used at Marketplace at Kimmel, Upstein, Dunkin', Peet's Coffee, Jasper Kane Café, Palladium, The Market at Sidestein, Café 370, Crave NYU, and Cafe 181.

Dining Dollars:

With Dining Dollars, you never pay taxes. Dining Dollars can be used at all on-campus dining locations and have a dollar-for-dollar value. Students may use Dining Dollars for items like drinks and snacks. If used at NYU Eats traditional dining locations, the door rates of \$10.18 for breakfast and \$14.70 for lunch/dinner will deduct from your account. Please note that unused Dining Dollars automatically roll over from the fall to spring semester only for active Spring 2024 meal plan members. Dining Dollars do not rollover after the spring semester is complete. Students will have the opportunity to donate any unused Dining Dollars at the end of the spring semester to help fight hunger in New York City. *All campus dining locations accept Dining Dollars & Meal Exchange where applicable.*

GRUBHUB

Grubhub's Campus Dining feature allows you to order ahead from on-campus dining locations and pick up your food. You can use Dining Dollars & Meal Exchange on the Grubhub app. To download follow the steps below or scan the QR Code.

1. Download the Grubhub app & sign up
2. Go to My Grubhub > Settings > Campus Dining
3. Confirm your campus & add your campus card via single sign-on
4. Browse restaurants on campus and start ordering pickup!

Grubhub is accepted at the following locations: Upstein, Cafe 181, Crave NYU, 18 Below, Starbucks, Dunkin', Palladium, UHall Commons Café, Sidestein, Café 370, Bridgeview Market, and Jasper Kane Café.

WASHINGTON SQUARE MEAL PLANS 2023-2024

NYU requires all first-year, transfer and visiting students living in NYU Housing to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus.

Meal Plans are easy to use and give you access to dining locations all around campus. Meal Plan options vary for students in Washington Square and Brooklyn. All Meal Plans are accepted at all Washington Square and Brooklyn locations.

Please note that all Washington Square first year, transfer and visiting students living in NYU Housing are defaulted to the 225 Flex Meal Plan for two consecutive semesters. First year, transfer and visiting students living in NYU Housing in Washington Square may reduce their plan based on the meal plan pricing chart (below) before Wednesday, February 7th. No changes will be accepted after this date.

| 2023-2024 Meal Plans | Meal Allowance Per Semester | Dining Dollars Per Semester | Cost Per Semester | Average Meal Per Week* | Requirements |
|----------------------|-----------------------------|-----------------------------|-------------------|------------------------|---|
| 300 Flex | 300 Meal Maximum | \$250 | \$3,143 | 19 | |
| 225 Flex Plus | 225 Meal Maximum | \$300 | \$3,003 | 14 | |
| 225 Flex | 225 Meal Maximum | \$200 | \$2,915 | 14 | Default for all first year, transfer and visiting students |
| 200 Flex Plus | 200 Meal Maximum | \$400 | \$3,003 | 13 | |
| 200 Flex | 200 Meal Maximum | \$300 | \$2,915 | 13 | Minimum for all first year, transfer, and visiting students living in Traditional Residence Halls |
| 175 Flex Plus | 175 Meal Maximum | \$400 | \$2,885 | 11 | |
| 175 Flex | 175 Meal Maximum | \$300 | \$2,797 | 11 | |
| 120 Flex Plus | 120 Meal Maximum | \$550 | \$2,301 | 8 | |
| 120 Flex | 120 Meal Maximum | \$450 | \$2,214 | 8 | Minimum for all first year, transfer and visiting students living in Apartment Style Residence Hall |
| 95 Flex Plus | 95 Meal Maximum | \$300 | \$1,694 | 6 | |
| 95 Flex | 95 Meal Maximum | \$200 | \$1,606 | 6 | |

* Based on a 16 week semester

 **IMPORTANT INFORMATION**
TO SIGN UP OR CHANGE A MEAL PLAN GO TO: [MEALPLANS.NYU.EDU](https://mealplans.nyu.edu)

6 Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are prorated and calculated on a daily basis. **No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your meal plan.**

BROOKLYN MEAL PLANS 2023-2024

NYU requires all first-year, transfer and visiting students living in residence halls to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus. All upperclassmen residents living in Othmer are required to maintain a Brooklyn 50 Flex.

Brooklyn Meal Plans are available to Brooklyn residents only. All Meal Plans are accepted at all Brooklyn and Washington Square locations.

First year, transfer and visiting students living in NYU Housing in Brooklyn may reduce the default 225 Flex Meal Plan based on the meal plan pricing chart (below) through Wednesday, February 7th. No changes will be accepted after this date.

| 2023-2024 Meal Plans | Meal Allowance Per Semester | Dining Dollars Per Semester | Cost Per Semester | Average Meal Per Week* | Requirements |
|----------------------|-----------------------------|-----------------------------|-------------------|------------------------|--|
| Brooklyn 225 Flex | 225 Meal Maximum | \$200 | \$2,915 | 14 | Default for all first year, transfer and visiting students |
| Brooklyn 175 Flex | 175 Meal Maximum | \$300 | \$2,797 | 11 | |
| Brooklyn 120 Flex | 120 Meal Maximum | \$450 | \$2,214 | 8 | Minimum for all first year, transfer and visiting students in Othmer and Clark |
| Brooklyn 95 Flex | 95 Meal Maximum | \$200 | \$1,606 | 6 | |
| Brooklyn 50 Flex | 50 Meal Maximum | \$425 | \$1,209 | 3 | Minimum Othmer Upperclassmen |

* Based on a 16 week semester

IMPORTANT INFORMATION TO SIGN UP OR CHANGE A MEAL PLAN GO TO: [MEALPLANS.NYU.EDU](https://mealplans.nyu.edu)

Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are prorated and calculated on a daily basis. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your meal plan.

WHERE *To Eat*

WASHINGTON SQUARE DINING LOCATIONS

NYU Eats offers flexible Meal Plans. Students can choose from a wide variety of dining options, including special dietary needs such as Kosher, Halal, Vegan, Vegetarian, Avoiding Gluten, and Jain menu items. **Please check NYUEats.com to confirm location availability.**

NYU EATS RESIDENTIAL DINING

DOWNSTEIN | 5-11 UNIVERSITY PLACE

LIPTON | 33 WASHINGTON SQUARE WEST

THIRD NORTH | 75 THIRD AVENUE (12TH STREET ENTRANCE)

KOSHER EATERY | 5-11 UNIVERSITY PLACE

Step into any NYU Eats dining location for an incredible all-you-care-to-eat dining experience! NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSA (Halal Food Standards Alliance of America). NYU Eats dining halls provide a high value, allowing students to simply swipe in with all-you-care-to-eat access. Meals are also available to-go! Students can enjoy home-style cooking that represent tastes from across the globe. Meal options range from made-to-order deli stations to pizza and pasta galore, salad bars, custom bowls, and more! The Kosher Eatery, located inside Upstein in the Weinstein Residential Hall, offers certified Glatt Kosher meals to the NYU campus community. Our professionally trained team ensures the highest standards are followed to provide a certified Kosher dining experience. All NYU Eats dining locations are available for students to use their meal swipes and Dining Dollars, Campus Cash, debit, and credit cards.

MARKET CONVENIENCE STORES

SIDESTEIN | 5-11 UNIVERSITY PLACE

PALLADIUM | 40 E 14TH STREET, THIRD FLOOR

LIPTON | 33 WASHINGTON SQUARE WEST

THIRD NORTH | 75 THIRD AVENUE (COURTYARD)

UNIVERSITY HALL | 110 E 14TH STREET

Market, your campus convenience store, is more than just a snack and beverage location! Markets across campus provide a superior convenience store experience with assorted ice cream options, healthy snacks, salty and crunchy bites, delicious chocolates and gummy candy options. You'll also find upscale coffee in these locations with Rise Nitro-Brew and La Colombe hot coffee available, along with home goods, hygiene care, and more. The Market at Sidestein accepts Meal Exchange and all Market locations accept Dining Dollars, Campus Cash, credit, and debit transactions.

MARKETPLACE AT KIMMEL

60 WASHINGTON SQUARE SOUTH, THIRD FLOOR

The Marketplace at Kimmel is a melting pot of foodie favorites! You'll find dining concepts in the marketplace including sushi and poke bowls, international cuisine at Global Eats, daily certified Halal meals, fresh Mediterranean bowls at Pom & Honey, and crispy chicken tenders, burgers, grilled chicken, and fries at Burger 212. This is also the home of Bowl Life, a rotating build your own bowl concept with a mouth-watering variety of options!

NEW THIS FALL! The all-new Kimmel Cookie features a gooey marshmallow inside a scrumptious sugar cookie, topped with melted marshmallow and sprinkles. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.



UPSTEIN

5-11 UNIVERSITY PLACE

Upstein is located on the first floor of the Weinstein Residence Hall. Order ahead on Grubhub or in person at a kiosk to enjoy popular options including Vedge Craft, the destination for vegetarian, vegan, and Jain bowls and handheld items along with Smoothie Lab, Cluckstein, and Melt Lab with fresh takes on smoothies, chicken, and grilled cheese sandwiches. **NEW THIS FALL!** Fry Shack, where every day is Fry Day with waffle fries and toppings ranging from Nashville Hot Chicken to pulled pork and bacon bits. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.

UHall COMMONS CAFÉ

110 E 14TH STREET

NEW THIS FALL! UHall Commons Café, located in University Hall, has transformed into True Burger, the destination for hand smashed burgers, batter-dipped fries, and milkshakes! Place your order on Grubhub or in person at our brand new kiosks. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.



STARBUCKS

45 W 4TH STREET

Starbucks, located just steps away from Washington Square Park in Goddard Hall, is the perfect place to treat yourself to a break. Pop in for your favorite Starbucks drink or order ahead using Grubhub! This location accepts Dining Dollars, Campus Cash, cash, debit, and credit transactions.

DUNKIN'

110 E 14TH STREET

Beloved Dunkin' will keep you powered on campus with coffee and sweet and savory bites! Order ahead on Grubhub or walk in to charge up with a Dunkin' beverage. This location accepts Meal Exchange, Dining Dollars, Campus Cash, cash, debit, and credit transactions.

CAFE 181

181 MERCER STREET, SECOND FLOOR

Cafe 181 is the perfect place to fuel up before classes, offering a variety of beverages including coffee, lattes, espresso, and cold brew, all brewed using BLK & Bold coffee. The menu also features savory and sweet options including bagels, croissants, donuts, sandwiches, salads, and açai bowls. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.

PEET'S COFFEE

60 WASHINGTON SQUARE SOUTH, SECOND FLOOR

NEW THIS FALL! Step into this newly renovated coffee haven and savor the perfect blend of modern ambiance, coffee, and delightful treats. This location is available on Grubhub and accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.



Crave NYU

181 MERCER STREET, SIXTH FLOOR

Crave NYU offers all-day breakfast and a variety of hand-smashed burgers at True Burger, customizable pasta bowls at Ciao Bella, as well as four Sous Vide Kitchen offerings: plant-based bowls and sandwiches by Veg 23, Vietnamese inspired sandwiches and bowls by BonMi, and Latin American inspired bowls by Eso Latin. **NEW THIS FALL!** Vindy is a brand-new concept featuring Indian inspired eats, including vegetable samosa chaat. Students can order ahead using the Grubhub app or at our in-person kiosks. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.

PALLADIUM

40 E 14TH STREET, THIRD FLOOR

Palladium features a global dining experience with exciting brands including hearty salads and sandwiches at Fresh 140 Deli, 500 Degrees Pizza with hand-pulled dough, made-to-order burritos and bowls at Tu Taco, The One Sushi with sushi, poke, grilled favorites at Burger 212, and bubble tea, smoothies, and acai bowls at Sips. **NEW THIS FALL!** A new rotating station featuring Chaat House with its Indian inspired dishes, loaded french fries at Fry Shack, and Ciao Bella's customizable pasta bowls. This location accepts Meal Exchange, Dining Dollars, Campus Cash, debit, and credit transactions.

18 BELOW

18 WAVERLY PLACE

Located in the lower level of The Torch, 18 Below is a well-hidden gem, and can be thought of as NYU's best kept secret. This dining spot is perfect for foodies looking to experience a pop-up restaurant-style lunch. Guests enjoy chef prepared menu options with the feel of a quick service restaurant style.

NEW THIS FALL! Order at our in-person kiosks or pre-order using the Grubhub app and check in on your phone upon arrival. This location is exclusively open for lunch during the week, and accepts meal swipes, Dining Dollars, Campus Cash, debit, and credit transactions.

BROOKLYN DINING LOCATIONS

JASPER KANE CAFÉ

6 METROTECH CENTER

Jasper Kane Café has a variety of options, including Al Forno Pizza and Pastas, Burger 718, a certified Halal station, Smoothie Lab, Iron Waffle, The One Sushi, and Create salad bar. **NEW THIS FALL!** Jay Street Subs features premium sliced deli meats topped with house-made pickles served with house-made chips, Rev Noodle brings robust ramen, and Yum Bun tops it off with Dim Sum offerings including egg rolls and dumplings. Grubhub pre-ordering is available along with in-person ordering. Want an even better value? Visit daily from 4pm - close for the Plentiful Plate program and visit multiple stations for just one meal swipe. This location accepts Meal Exchange, Dining Dollars, Campus Cash, credit and debit transactions.

BRIDGEVIEW MARKET

6 METROTECH CENTER

Bridgeview Market, located next to Jasper Kane Café, is the perfect one stop shop. In this location you'll enjoy a variety of convenience options including snacks to satisfy your sweet and salty cravings, hot coffee, grab and go sandwiches, salads, and more. Bridgeview Market is on Grubhub and accepts Meal Exchange, Dining Dollars, Campus Cash, credit and debit transactions.

CAFÉ 370

370 JAY STREET

This on-campus coffee shop features an assortment of breakfast and lunch sandwiches, vegan donuts from Donut Plant, superfood smoothies from Live Pure Smoothie Cube, and a Soup of the Day. **NEW THIS FALL!** Your favorite espresso and coffee drinks are now made with beans from minority-owned BLK & Bold, bringing robust flavor to Brooklyn! This location accepts Meal Exchange, Dining Dollars, Campus Cash, credit and debit transactions.

DIETARY *Options*

From a dedicated dietitian to specialty trainings for our team members and an allergen champion in each dining location, NYU Eats makes every effort to accommodate students' special dietary requirements and provides a selection of dining options. Location managers will work with Meal Plan members to prepare meals according to their personal needs. Students with special dietary requirements or food allergies can view our Allergen Guide at nyueats.com or contact our campus dietitian, Christina Kamilaris, at nyu.eats.nutrition@nyu.edu.



VEGAN

Our specially trained chefs create delicious vegan entrees featuring plant proteins such as legumes, tofu, seitan, nuts, and seeds as well as grains, fruits and vegetables. These meals are offered in every dining location.



VEGETARIAN

Our specially trained chefs also create delicious vegetarian entrees featuring proteins such as legumes, tofu, seitan, nuts, seeds, eggs, and dairy as well as grains, fruits and vegetables. These meals are offered in every dining location.



AVOIDING GLUTEN

Find Avoiding Gluten selections in all residential dining locations. We have made a commitment to ensure there are gluten-friendly options available. We also have dedicated toasters, cutting boards and cooking utensils used in the preparation of made-without-gluten foods.



JAIN

Jain dishes are made without animal protein (including egg) or any root vegetables such as garlic, onion, potatoes, carrots, and ginger. These dishes can be found in our residential locations, along with additional grab and go items in Sidestein.

KOSHER

The Kosher Eatery at Weinstein is a 100% KOF-K supervised Kosher program that serves daily meals rotating between dairy and meat based meal options. We also offer Kosher pre-packaged to-go meals at The Marketplace at Kimmel, Jasper Kane Café, and Market at Sidestein.

HALAL

NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSA (Halal Food Standards Alliance of America). The Marketplace at Kimmel and Jasper Kane Café also feature Halal meals for lunch and dinner.

FEEL GOOD FOODS

Two times each month we highlight superfoods with trendy foods designed to support health and promote feeling good.

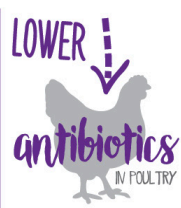
Contact our campus dietitian at nyu.eats.nutrition@nyu.edu with any additional nutrition questions.

SUSTAINABLE *Dining Practices*

Sustainability is core to NYU Eats mission and to our guests. With education as the primary focus of our business activity, NYU Eats is committed to fostering and promoting sustainable business principles to our students, faculty, staff, and community. We are committed to making the world better, one meal at a time. We have joined over 50 other organizations in taking the Coolfood Pledge, and this public promise to fight climate change means more vegan and vegetarian options at our dining facilities. Our associates lead by example through activities that minimize our impact on the environment by practicing the 3Rs of sustainability: reduce, reuse and recycle, with a primary focus on reduction. Our programs include the necessary information to encourage informed choices on both the food we serve, and the ways we interact with the natural environment. Charitable donations are just one of the ways that NYU Eats re-invests in the local community.

Our Food Philosophy

We are proud to source our products responsibly to support the Menus of Change framework. This means we are serving products that lower our carbon footprint, and emphasize sustainable purchasing decisions. When you dine at a NYU Eats location, you can trust that your dining program is sourcing sustainably. Our food philosophies below can be found throughout all of our dining locations.



WASTE STREAM MANAGEMENT



Using compostable to-go containers in all locations. Partnered with Seastraws - an NYU Entrepreneurship organization - to provide backyard compostable paper straws to guests upon request.



Offering locally sourced Ozzi to-go containers, which can be reused over 300 times.



Recycling and composting kitchen waste and materials such as oil, aluminum cans and glass.



Partnering with food banks in the city to help reduce hunger and food insecurity.



Eliminating single use plastic bags from all NYU Dining locations.



Implementing Waste Not technology at all NYU Dining locations to reduce both pre and post-consumer food waste.



Recycling fryer oil, which is 100% diverted to bio-diesel, since September 2019.



Providing hydration stations in dining locations to reduce bottled water waste.

PROGRAMMING

Highlights

Food is at the center of everything we do, and dining is about more than just a place to eat. It's about sharing and connecting with others. In the spirit of community building, NYU Eats offers customers opportunities to experience special meals, culinary events, and learning opportunities. Check out our weekly emails or visit our website at nyueats.com for more updates throughout the week.



PALLADIUM BRUNCH

Keeping with NYU tradition, we serve an all-you-care-to-eat Sunday Brunch at Palladium. The Sunday brunch features all of the classic brunch favorites including a variety of culinary innovations.

TEACHING KITCHEN

Teaching Kitchen is a platform to explore food, culinary & nutrition literacy that will positively impact food choices and experiences.



FARMER'S MARKET

Our monthly Farmer's Markets feature fresh, local seasonal produce and breads from partners in the New England area. Students are able to stock up on groceries for affordable prices.

DINING

Advisory Board

Student involvement is essential to provide the best dining experience. Participation is easy! It does not require much time and will contribute to the NYU community.

As a member of the Dining Advisory Board, you will help build the dining program on campus. You will also provide valuable feedback about customer service, speed of service, food quality, cleanliness, merchandising, and your overall dining experience. For more information about becoming a member, contact **AskCampusServices@nyu.edu**. Please include *Dining Advisory Board* in the subject line of the email.

DINING SURVEYS AND FEEDBACK

Your voice counts! Your NYU Eats dining experience is enhanced by the suggestions and feedback from our guests. We encourage our customers to provide feedback about their dining experience in a variety of ways; from year-round surveys to focus groups. We value the voice of our customer!

During the fall semester, we conduct an online survey in which members of the NYU community can participate. The annual survey covers key areas such as consumer eating habits, brand preferences, satisfaction within both residential and retail dining locations, Meal Plan feedback, and value. Information on how to participate is sent out to students via email during the semester.

Contact us with feedback any time by contacting **AskCampusServices@nyu.edu**.



DINING SERVICES

Contract Terms

2023/2024

1) CONTRACT PERIOD

The contract is for both fall and spring terms but meal plan holders will be billed the full amount for each term. Meal Plans are automatically activated for spring term unless you cancel your plan by September 18th, 2023.

2) CANCELLATIONS AND REFUNDS

First-year, visiting and transfer students residing on campus, in traditional style and apartment style housing can not cancel plans. For upperclassmen with Washington Square Meal Plans, Meal Plans can be canceled, whether used or not prior to the semester deadline. Deadlines are September 18 for Fall 2023 and February 7 for Spring 2024. Charges and refunds for all Meal Plans (Flex plans & Dining Dollars included) are based on when your meal plan is activated to the time your meal plan is terminated. **No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.** All first-year, visiting and transfer students in the Brooklyn campus residence halls are required to register for the 120 Flex plan or higher. All upperclassmen living in Othmer are required to be on the Brooklyn 50 Flex plan or higher.

3) CHANGES

You may change your Meal Plan at mealplans.nyu.edu by September 18 for Fall 2023 and February 7 for Spring 2024. **Charges will be prorated based on your time on the plan, not usage.**

4) DATES

Your Meal Plan can be used during the **Fall 2023 Semester:** Saturday, August 26, 2023 at 4:00 p.m. - Friday, December 22, 2023 at 4:00 p.m. and the **Spring 2024 Semester:** Sunday, January 22, 2024 at 4:00 p.m. - May 15, 2022 at 4:00 p.m.

5) MEAL PLAN COVERAGE

You are entitled to eat the number of meals and to use the amount of Dining Dollars per semester provided by your Meal Plan. Meal Plans are not transferable and you may not allow anyone else to use your NYU Card. Violations will result in suspension or termination of your Meal Plan without a refund. Please note that meal swipes expire at the end of every semester.

6) DINING LOCATIONS

Meal Plans and Dining Dollars can be used at the following locations. **All locations availability are subject to change based on NY State guidelines.**

Traditional Dining Locations: NYU Eats at Lipton, NYU Eats at Third North, NYU Eats at Downstein, and Kosher Eatery

Retail: Crave NYU, Marketplace at Kimmel, Palladium, Upstein, 18 Below, Jasper Kane Café, and U-Hall Commons Café

Convenience Stores: Markets at Sidestein, Palladium, and Lipton, Third North and Bridgeview Market

Coffee and Tea: Cafe 181, Dunkin', Peet's Coffee, Café 370, Starbucks*.

**Starbucks only accepts Dining Dollars*

7) ID CARD

A valid NYU Card is required in order to use your meal plan. NYU Cards and replacements, which are not transferable, may be obtained at:

WASHINGTON SQUARE

NYUCard Center
7 Washington Place

BROOKLYN

One Card Office
2 MetroTech Center, Ground Floor

8) TRADITIONAL DINING LOCATIONS

Access is granted only to those entering traditional dining locations for a meal. If you must leave during your meal, see a dining manager before exiting to arrange reentry.

9) BEHAVIOR

NYU Eats follows the University Bullying, Threatening, and Other Disruptive Behavior Guidelines. To view the guidelines, please visit the NYU Website, under: University Policies and Guidelines.

FAQ

Frequently Asked Questions



1) AM I REQUIRED TO HAVE A MEAL PLAN?

All first-year, visiting and transfer students living in the Paulson Center or Brittany, Founders, Goddard, Lipton, Rubin, and Weinstein Halls — also known as “traditional-style residence halls” — must begin each semester with a minimum of 200 meals; therefore they must purchase the 200 Flex plan or higher. All first-year, visiting and transfer students living in apartment-style residence halls are required to begin each semester with a minimum of 120 meals or higher. All first-year, visiting and transfer students in the Brooklyn campus residence halls are required to register for the 120 Flex plan or higher. All upperclassmen living in Othmer are required to be on the Brooklyn 50 Flex plan or higher. As a Spring Admit or Spring Cohort you must complete two full semesters on a Meal Plan. Spring and two Summer sessions or Spring and Fall to complete your Meal Plan requirement.

2) HOW AM I CHARGED FOR MY MEAL PLAN?

All Dining charges appear on the student's Bursar account in 24-48 hours after a purchase has been made. When a student signs up after the beginning of a semester, the plan and charges are prorated for the remainder of that semester. Charges and refunds for all Meal Plans (flex plans and Dining Dollars included) are prorated. Charges begin on the activation date, not when the students begins using the plan. Upgrades can be made through the portal at mealplans.nyu.edu.

3) CAN I CHANGE OR CANCEL MY MEAL PLAN?

If eligible, meal plan changes and cancellations may only be made via mealplans.nyu.edu prior to September 18 for Fall 2023 and February 7 for Spring 2024.

4) WHAT HAPPENS IF I DO NOT USE ALL OF MY MEAL SWIPES OR DINING DOLLARS?

Any unused meals expire at the end of each semester at 4:00 p.m. For active Spring 2024 Meal Plan members, unused Dining Dollars carry over from Fall 2023 to the Spring 2024 semester but expire at the end of the Spring 2024 semester. The Meal Plan participant must maintain an active Meal Plan in the Spring 2024 semester in order to receive the unused Fall 2023 Dining Dollars.

5) WHAT IS THE DIFFERENCE BETWEEN DINING DOLLARS AND CAMPUS CASH?

Dining Dollars can be used only for purchases in NYU Dining Halls. Campus Cash can be used at a variety of locations, including the bookstore and vending machines, as well as all NYU dining locations. Dining Dollars are part of the Meal Plan and are charged to the Bursar account and Campus Cash is an upfront payment via debit or credit card.

6) WHAT'S BEING SERVED RIGHT NOW? CAN I CHECK THE MENU?

Our menus are available online at nyueats.com and through the NYU Mobile app. Menus are subject to change.

7) WHAT IF I HAVE SPECIAL DIETARY NEEDS?

Discuss your special dietary needs with NYU Eats. If you are seeking general nutrition information on healthy eating and weight maintenance, you can also meet one-on-one with the Dietitian by emailing nyu.eats.nutrition@nyu.edu

8) WHAT IF I HAVE A FOOD ALLERGY OR SPECIAL DIET, WHO CAN I SPEAK TO?

NYU Eats works diligently with students who have food allergies to develop a dining plan that accommodates their needs. Please note that there are limitations to the type of accommodations that NYU Eats can provide. Students with allergies can reach out to our campus dietitian at nyu.eats.nutrition@nyu.edu.

9) WHAT IF I HAVE A SEVERE MEDICAL CONDITION, FOOD ALLERGY, OR DISABILITY AND NEED DIRECTION TO NAVIGATE THE DINING PROGRAM?

For a medical condition or disability that may warrant an exemption from the mandatory Meal Plan policy, you must submit a special accommodations form with supporting documentation to the Moses Center for Student Accessibility: (212) 998-4980 or mosescsa@nyu.edu. For additional information, visit www.nyu.edu/csa.

QUESTIONS OR COMMENTS?

Please visit our website
for more information: **nyueats.com**
or email us at **askcampusservices@nyu.edu**.

Thank You

We look forward to serving you!

**NYU
EATS**