Welcome!

Welcome to your guide to all things dining at New York University! NYU Eats offers a wide variety of Meal Plans that allow students the opportunity to enjoy nutritious dining options across campus.
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www.nyueats.com
**2022/2023 CALENDAR**

### FALL SEMESTER

**SATURDAY, AUGUST 27**
Select dining locations open at 4:00 p.m. Meal plans are open and active at 4:00 p.m.

**THURSDAY, SEPTEMBER 1**
First day of Fall classes - All dining locations open

**THURSDAY, SEPTEMBER 15**
Last day to change or cancel Meal Plans for the Fall 2022 semester

**FRIDAY, SEPTEMBER 16**
First day to add Dining Dollars to Meal Plans

**MONDAY, SEPTEMBER 19**
Early Meal Plan Sign-up Participants - Bookstore Gift Cards distributed

**WEDNESDAY, NOVEMBER 23**
First day to add, change or cancel Meal Plan Membership for the Spring 2023 semester

**THURSDAY, NOVEMBER 24 - SUNDAY, NOVEMBER 27**
Thanksgiving Recess - Select dining locations open

**SUNDAY, NOVEMBER 27**
Select dining locations reopen at 4:00 p.m.

**TUESDAY, NOVEMBER 29**
Last day to add a Fall Meal Plan

**MONDAY, DECEMBER 5**
Last day to add Fall Dining Dollars

**THURSDAY, DECEMBER 22**
Last day of Fall semester - Fall Meal Plan Membership concludes at 4:00 p.m.

### SPRING SEMESTER

**SUNDAY, JANUARY 22**
Select dining locations open at 4:00 p.m. Meal plans are open and active at 4:00 p.m.

**MONDAY, JANUARY 23**
First day of Spring classes - All dining locations open

**MONDAY, FEBRUARY 6**
Last day to change or cancel Meal Plans for the Spring 2023 semester

**TUESDAY, FEBRUARY 7**
Remaining Fall Dining Dollars added to Spring Dining Dollars account (Active Spring Meal Plan Members ONLY)

**WEDNESDAY, FEBRUARY 8**
First day to add Dining Dollars to Meal Plans

**MONDAY, FEBRUARY 20**
Presidents’ Day - No classes - Select dining locations open

**MARCH 13 - MARCH 19**
Spring Break - No classes - Select dining locations open

**WEDNESDAY, APRIL 26**
Last day to add a Spring Meal Plan

**WEDNESDAY, MAY 3**
Last day to add Fall Dining Dollars

**WEDNESDAY, MAY 17**
Last day of Spring semester - Spring Meal Plan Membership concludes at 4:00 p.m.

*Please note that dates are subject to change. Visit nyueats.com for more information.*
Meal Plans are loaded onto your student ID, which works just like a debit card. Simply tap your card and the meal swipe, meal exchange and/or Dining Dollars will automatically deduct from your account.

**TRADITIONAL DINING LOCATIONS:**
When you visit a traditional dining location, tap your card upon entry and one meal is deducted. These locations are NYU Eats at Downstein, NYU Eats at Third North, NYU Eats at Lipton, and Kosher Eatery.

**RETAIL LOCATIONS:**
All retail locations are à la carte. To purchase a meal from Upstein, please order ahead using the Grubhub app or at a kiosk once inside. Select stations at Palladium and Jasper Kane Cafe are available for Grubhub order ahead. When visiting a retail location, students have the option of using Dining Dollars or a Meal Exchange. Meal Exchanges typically consist of an entrée, choice of fruit, side salad, bag of chips, or side dish and a fountain drink. If buying items separately, Dining Dollars can be used instead of, or in addition to, a meal swipe. When making in person purchases, payment is easy with our contactless card scanners.

*Meal Exchanges can be used at Marketplace at Kimmel, Upstein, Dunkin’, Peet’s Coffee, Jasper Kane Café, Palladium, The Market at Sidestein, and Cafe 370.*

**DINING DOLLARS:**
With Dining Dollars, you never pay taxes. Dining Dollars can be used at all on-campus dining locations and have a dollar-for-dollar value. Students may use Dining Dollars for items like drinks and snacks. If used at NYU Eats traditional dining locations, the door rates of $9.80 for breakfast and $14.15 for lunch/dinner will deduct from your account. Please note that unused Dining Dollars automatically roll over from the fall to spring semester only for active spring 2023 meal plan members. Dining Dollars do not rollover after the spring semester is complete. Students will have the opportunity to donate any unused dining dollars at the end of the spring semester to help fight hunger in New York City.

*All campus dining locations accept dining dollars & meal exchange where applicable.*

**GRUBHUB**
Grubhub’s Campus Dining feature allows you to order ahead from on-campus dining locations and pick up your food. You can use Dining Dollars & Meal Exchange on the Grubhub app. To download follow the steps below or scan the QR Code.

1. Download the Grubhub app & sign up
2. Go to My Grubhub > Settings > Campus Dining
3. Confirm your campus & add your campus card via single sign-on
4. Browse restaurants on campus and start ordering pickup!

Grubhub is accepted at the following locations: Upstein, Starbucks, Dunkin’, Palladium, UHall Commons Cafe, Sidestein, and Cafe 370, Bridgeview Market, Jasper Kane Café in Brooklyn.
NYU requires all first-year, transfer and visiting students living in NYU Housing to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus.

Meal Plans are easy to use and give you access to dining locations all around campus. Meal Plan options vary for students in Washington Square and Brooklyn. All Meal Plans are accepted at all Washington Square and Brooklyn locations.

Please note that all Brooklyn and Washington Square first year, transfer and visiting students living in NYU Housing are defaulted to the Washington Square mandate (225 Flex Meal Plan) for two consecutive semesters. Washington Square first year, transfer and visiting students living in NYU apartment-style housing in Washington Square may reduce their plan based on the meal plan pricing chart (below) before Thursday, September 15th. No changes will be accepted after this date.

### 2022-2023 Meal Plans

<table>
<thead>
<tr>
<th>2022–2023 Meal Plans</th>
<th>Meal Allowance Per Semester</th>
<th>Dining Dollars Per Semester</th>
<th>Cost Per Semester</th>
<th>Meals Per Week*</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Flex Plus</td>
<td>300 Meal Maximum</td>
<td>$250</td>
<td>$3,227</td>
<td>19</td>
<td></td>
</tr>
<tr>
<td>300 Flex</td>
<td>300 Meal Maximum</td>
<td>$150</td>
<td>$3,143</td>
<td>19</td>
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<tr>
<td>225 Flex Plus</td>
<td>225 Meal Maximum</td>
<td>$300</td>
<td>$2,890</td>
<td>14</td>
<td>Default for all first-year, transfer and visiting students</td>
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<tr>
<td>225 Flex</td>
<td>225 Meal Maximum</td>
<td>$200</td>
<td>$2,806</td>
<td>14</td>
<td></td>
</tr>
<tr>
<td>200 Flex Plus</td>
<td>200 Meal Maximum</td>
<td>$400</td>
<td>$2,890</td>
<td>12</td>
<td>Minimum for all first-year, transfer and visiting students living in Traditional Residence Halls</td>
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<tr>
<td>200 Flex</td>
<td>200 Meal Maximum</td>
<td>$300</td>
<td>$2,806</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>175 Flex Plus</td>
<td>175 Meal Maximum</td>
<td>$400</td>
<td>$2,777</td>
<td>11</td>
<td>Minimum for all first-year, transfer and visiting students living in Apartment Style Residence Halls</td>
</tr>
<tr>
<td>175 Flex</td>
<td>175 Meal Maximum</td>
<td>$300</td>
<td>$2,692</td>
<td>11</td>
<td></td>
</tr>
<tr>
<td>120 Flex Plus</td>
<td>120 Meal Maximum</td>
<td>$550</td>
<td>$2,215</td>
<td>8</td>
<td></td>
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<tr>
<td>120 Flex</td>
<td>120 Meal Maximum</td>
<td>$450</td>
<td>$2,131</td>
<td>8</td>
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<tr>
<td>95 Flex Plus</td>
<td>95 Meal Maximum</td>
<td>$300</td>
<td>$1,630</td>
<td>6</td>
<td></td>
</tr>
<tr>
<td>95 Flex</td>
<td>95 Meal Maximum</td>
<td>$200</td>
<td>$1,546</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

* Based on a 16 week semester

### IMPORTANT INFORMATION

TO SIGN UP OR CHANGE A MEAL PLAN GO TO: MEALPLANS.NYU.EDU

Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are based on when your meal plan is activated to when your meal plan is officially terminated. **No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.**
NYU requires all first-year, transfer and visiting students living in residence halls to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus. All upperclassmen residents living in Othmer are required to maintain a Brooklyn 50 Flex.

Brooklyn Meal Plans are available to Brooklyn residents only. All Meal Plans are accepted at all Brooklyn and Washington Square locations.

First year, transfer and visiting students living in NYU housing in Brooklyn may reduce the default 225 Flex Meal Plan based on the meal plan pricing chart (below) through Thursday, September 15th. No changes will be accepted after this date.

<table>
<thead>
<tr>
<th>2022-2023 Meal Plans</th>
<th>Meal Allowance Per Semester</th>
<th>Dining Dollars Per Semester</th>
<th>Cost Per Semester</th>
<th>Meals Per Week*</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brooklyn 225 Flex</td>
<td>225 Meal Maximum</td>
<td>$200</td>
<td>$2,806</td>
<td>14</td>
<td>Default for all first-year, transfer and visiting students</td>
</tr>
<tr>
<td>Brooklyn 175 Flex</td>
<td>175 Meal Maximum</td>
<td>$300</td>
<td>$2,692</td>
<td>11</td>
<td>Minimum for all first-year, transfer and visiting students in Othmer and Clark</td>
</tr>
<tr>
<td>Brooklyn 120 Flex</td>
<td>120 Meal Maximum</td>
<td>$450</td>
<td>$2,131</td>
<td>8</td>
<td>Minimum for all first-year, transfer and visiting students in Othmer and Clark</td>
</tr>
<tr>
<td>Brooklyn 95 Flex</td>
<td>95 Meal Maximum</td>
<td>$200</td>
<td>$1,546</td>
<td>6</td>
<td>Minimum Othmer Upperclassmen</td>
</tr>
<tr>
<td>Brooklyn 50 Flex</td>
<td>50 Meal Maximum</td>
<td>$425</td>
<td>$1,164</td>
<td>3</td>
<td>Minimum Othmer Upperclassmen</td>
</tr>
</tbody>
</table>

* Based on a 16 week semester

IMPORTANT INFORMATION
TO SIGN UP OR CHANGE A MEAL PLAN GO TO: MEALPLANS.NYU.EDU

Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are based on when your meal plan is activated to the time your meal plan is officially terminated. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.
FACIAL COVERINGS
All associates wear face coverings at all times. Guests are required to wear face coverings when in our dining locations.

HANDWASHING
Gloves are worn at all times when handling food, and must wash their hands and change gloves every 30 minutes or less.

TEAM CHECK-IN
Every team member receives a wellness check to ensure they are healthy and symptom free at the start of their shift.

ENHANCED CLEANING MEASURES
Associates continuously clean all high touch surfaces. Freestanding touch-less sanitizer stations are available for guests to use when entering our dining locations.

CONTACTLESS CHECKOUT
All dining locations are equipped with contact-less RFID self-scanning readers and clear partitions at registers and point of sale.

QUALITY ASSURANCE
- Using the highest FDA grade level for products.
- Ensuring all managers have NYC Food Handlers Certificates.
- Providing employee service training throughout the year.
- NYU Eats Director of Quality Assurance formally NYC Department of Health.

Your health and well-being are our top priority. All NYU Eats locations are taking the following precautions to ensure we are keeping you safe while dining on-campus. Our team continues to monitor guidance provided by the Centers for Disease Control and Prevention, World Health Organization (WHO) and national, state, and local health authorities.
NYU Eats offers flexible Meal Plans. Students can choose from a wide variety of dining options, including special dietary needs such as Kosher, Halal, Vegan, Vegetarian, Avoiding Gluten, and Jain menu items. Please check NYUEats.com to confirm location availability.

WASHINGTON SQUARE DINING LOCATIONS

NYU EATS RESIDENTIAL DINING

DOWNSTEIN | 5-11 UNIVERSITY PLACE
LIPTON | 33 WASHINGTON SQUARE WEST
THIRD NORTH | 75 THIRD AVENUE (12TH STREET ENTRANCE)
KOSHER EATERY | 5-11 UNIVERSITY PLACE

Step into any NYU Eats dining location for an all new all-you-care-to-eat dining experience! NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). NYU Eats dining halls provide a high value, allowing students to simply swipe in with all-you-care-to-eat access. Meals are also available to-go! Students can enjoy home-style cooking that represent tastes from across the globe. Meal options range from made-to-order deli stations to pizza and pasta galore, salad bars, custom bowls, and more! The Kosher Eatery, located inside Upstein in the Weinstein Residential Hall, offers certified Glatt Kosher meals to the NYU campus community. Our professionally trained team ensures the highest standards are followed to provide a certified Kosher dining experience. All NYU Eats dining locations are available for students to use their meal swipes and dining dollars, campus cash, cash, debit, and credit cards.

MARKET CONVENIENCE STORES

SIDESTEIN | 5-11 UNIVERSITY PLACE
PALLADIUM | 40 E 14TH STREET, THIRD FLOOR
LIPTON | 33 WASHINGTON SQUARE WEST
THIRD NORTH | 75 THIRD AVENUE (COURTYARD)
UNIVERSITY HALL | 110 E 14TH STREET

Market, your campus convenience store, is more than just a snack and beverage location! Markets across campus provide a superior convenience store experience with assorted ice cream options, healthy snacks, salty and crunchy bites, delicious chocolates and gummy candy options. You'll also find upscale coffee in these locations with Rise Nitro-Brew and La Colombe hot coffee available, along with home goods, hygiene care, and more. Find several versions of this convenience store across campus. The Market at Sidestein accepts meal exchange and all Market locations accept dining dollars, campus cash, cash, credit, and debit transactions.
MARKETPLACE AT KIMMEL
60 WASHINGTON SQUARE SOUTH, THIRD FLOOR
The Marketplace at Kimmel is a melting pot of foodie favorites! You’ll find dining concepts in the marketplace from sushi and poke bowls, to international cuisine at Global Eats, and crispy chicken tenders, burgers, grilled chicken, and fries at Burger 212. You can also find daily certified Halal meals, in addition to fresh Mediterranean bowls at Pom & Honey! This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.

UPSTEIN
5-11 UNIVERSITY PLACE
Upstein is located on the first floor of the Weinstein Residence Hall. Order ahead on Grubhub or in person at a kiosk to enjoy some of our favorite options including our brand new concepts: Global Eats, featuring a rotating menu highlighting cuisines from around the world; Vedge Craft, the destination for vegetarian, vegan, and Jain handheld items; and Smoothie Lab, which brings fresh smoothies and acai bowls. Cluckstein and The Egg Shoppe, concepts you already know and love, both return with fresh takes on chicken and breakfast. This location accepts meal exchange, dining dollars, campus cash, debit, and credit transactions.

UHALL COMMONS CAFÉ
110 E 14TH STREET
UHall Commons Café, located in University Hall, is where innovation meets the most important part of the day, featuring all day breakfast favorites! Guests will love the made-to-order omelets, burgers, and delicious breakfast bites all-day long. This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.

STARBUCKS
45 W 4TH STREET
Starbucks, located just steps away from Washington Square in Goddard Hall, is the perfect place to treat yourself to a break. Be sure to pop in for your favorite Starbucks drink or order ahead using Grubhub! This location accepts dining dollars, campus cash, cash, debit, and credit transactions.

DUNKIN’
110 E 14TH STREET
Beloved Dunkin’ will keep you powered on campus with coffee and sweet and savory bites! Make sure to order ahead by using Grubhub or walk in to charge up with a Dunkin’ beverage by using dining dollars and campus cash all semester long. This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.
PEET’S COFFEE
60 WASHINGTON SQUARE SOUTH, SECOND FLOOR
Visit this location on the second floor of the Kimmel Center for your favorite latte, tea, and a delicious bakery treat. Skip the line by ordering ahead with Grubhub. This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.

PALLADIUM
40 E 14TH STREET, THIRD FLOOR
Palladium features a global dining experience with exciting brands including: 140 Deli, 500 Degrees Pizza, authentic burritos and bowls at Tu Taco, smoothies with fresh ingredients at Smoothie Lab, The One Sushi with sushi, poke, and bubble tea, grilled favorites at Burger 212, crispy chicken at Absurd Bird, and create, a weekly rotating concept station. This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.

18 BELOW
18 Waverly Place
Located in the lower level of The Torch, 18 Below is a well-hidden gem, and can be thought of as NYU’s best kept secret. This dining spot is perfect for foodies looking to experience a pop-up restaurant-style lunch. Guests enjoy chef prepared menu options with the feel of a quick service restaurant style. This location is exclusively open for lunch during the week, and accepts meal swipes, dining dollars, campus cash, cash, debit, and credit transactions.

BROOKLYN DINING LOCATIONS

JASPER KANE CAFÉ
6 Metrotech Center
Jasper Kane Café has a variety of options, including Alforno’s Pizza and Pastas, Burger 718, a certified Halal full entree station, Smoothie Lab, The One Sushi, Realwich Deli, and a Create salad, Smoothie, and a hot buffet. Grubhub pre-ordering is available along with in-person ordering. This location accepts meal exchange, dining dollars, campus cash, cash, credit and debit transactions.

NEW THIS FALL! We are piloting the option for students to participate in the Plentiful Plate program, offered only at dinner. On Monday - Thursday, from 4 pm to 10 pm, students will have the option to use one meal swipe and receive 1 large to-go container, 1 small to-go container, and a 16 oz cup that can be used to mix and match at participating stations.

BRIDGEVIEW MARKET
6 Metrotech Center
Bridgeview Market, located next to Jasper Kane Cafe, is the perfect one stop shop. In this location you’ll enjoy a variety of convenience options including snacks to satisfy your sweet and salty cravings, hot coffee, grab and go sandwiches, salads, and more. Bridgeview Market is a fully Grubhub pre-ordering location.

CAFÉ 370
370 Jay Street
Located at 370 Jay Street, Cafe 370 features City of Saints coffee, brewed locally in Brooklyn. Visit this on campus coffee shop for an assortment of breakfast and lunch grab and go items, wraps, pastries, and a variety of hand-crafted beverages. This location accepts meal exchange, dining dollars, campus cash, cash, debit, and credit transactions.
From a dedicated dietitian, to specialty trainings for our team members, and an allergen champion in each dining location, NYU Eats makes every effort to accommodate students’ special dietary requirements and provides a selection of dining options. Location managers will work with Meal Plan members to prepare meals according to their personal needs. Students with special dietary requirements or food allergies can contact our campus dietitian, Christina Kamilaris, at nyu.eats.nutrition@nyu.edu

VEGAN
Our specially trained chefs create delicious vegan entrees featuring plant proteins such as legumes, tofu, seitan, nuts & seeds as well as grains, fruits and vegetables. These meals are offered in every dining location.

VEGETARIAN
Our specially trained chefs also create delicious vegetarian entrees featuring proteins such as legumes, tofu, seitan, nuts & seeds, eggs, and dairy as well as grains, fruits and vegetables. These meals are offered in every dining location.

AVOIDING GLUTEN
Find Avoiding Gluten selections in all residential dining locations. We have made a commitment to ensure there are gluten-friendly options available. We also have dedicated toasters, cutting boards and cooking utensils used in the preparation of made-without-gluten foods.

JAIN
Jain dishes are made without animal protein (including egg) or any root vegetables such as garlic, onion, potatoes, carrots, and ginger. These dishes can be found in our residential locations, along with additional grab and go items in Sidestein.

KOSHER
The Kosher Eatery at Weinstein is a 100% KOF-K supervised Kosher program that serves daily meals rotating between dairy and meat based meal options. We also offer Kosher pre-packaged to-go meals at The Marketplace at Kimmel, Jasper Kane Café, and Market at Sidestein.

HALAL
NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). The Marketplace at Kimmel and Jasper Kane Café also feature Halal meals for lunch and dinner.

SUPERFOOD TUESDAY
Superfood Tuesday highlights a superfood ingredient in a unique way, showcasing the benefits of the ingredient and featuring it in a creative and tasty way.

FYUL
Fueling Your Unique Lifestyle (FYUL) is a new approach to wellness, which incorporates high-functioning ingredients and educates students about foods that will help them achieve their lifestyle goals. These goals could include improving athletic performance, boosting immunity, rejuvenating skin, or simply improving concentration.

Contact our campus dietitian at nyu.eats.nutrition@nyu.edu with any additional nutrition questions.
SUSTAINABLE Dining Practices

Sustainability is core to NYU Eats mission and to our guests. With education as the primary focus of our business activity, NYU Eats is committed to fostering and promoting sustainable business principles to our students, faculty, staff, and community. We are committed to making the world better, one meal at a time. We have joined 30 other organizations in taking the Cool Food Pledge, and this public promise to fight climate change means more vegan and vegetarian options at our dining facilities. Our associates lead by example through activities that minimize our impact on the environment by practicing the 3Rs of sustainability: reduce, reuse and recycle, with a primary focus on reduction. Our programs include the necessary information to encourage informed choices on both the food we serve, and the ways we interact with the natural environment. Charitable donations are just some of the ways that NYU Eats re-invests in the local community.

Our Food Philosophy

We are proud to source our products responsibly to support the Menus of Change framework. This means we are serving products that lower our carbon footprint, and emphasize sustainable purchasing decisions. When you dine at a NYU Eats location, you can trust that your dining program is sourcing sustainably. Our food philosophies below can be found throughout all of our dining locations.

WASTE STREAM MANAGEMENT

- Using compostable to-go containers in all locations. Partnered with Seastraws - a NYU Entrepreneurship organization - to provide backyard compostable paper straws to guests upon request.
- Recycling and composting kitchen waste and materials such as oil, aluminum cans and glass.
- Partnering with food banks in the city to help reduce hunger and food insecurity.
- Eliminating single use plastic bags from all NYU Dining locations.
- Implementing Waste Not technology at all NYU Dining locations to reduce both pre and post-consumer food waste.
- Recycling fryer oil, which is 100% diverted to bio-diesel, starting in September 2019.
- Providing hydration stations in dining locations to reduce bottled water waste.
Food is at the center of everything we do, and dining is about more than just a place to eat. It’s about sharing and connecting with others. In the spirit of community building, NYU Eats offers customers opportunities to experience special meals, culinary events, and learning opportunities. Check out our weekly emails or visit our website at nyueats.com for more updates throughout the week.

PALLADIUM BRUNCH
Keeping with NYU tradition, we serve an all-you-care-to-eat Sunday Brunch at Palladium, featuring all of the classic favorites, a variety of culinary innovations, and a chocolate fountain!

TEACHING KITCHEN
Teaching Kitchen is a platform to explore food, culinary and nutrition literacy that positively impact food choices and experiences. Attend one of our events by securing your spot via our weekly newsletter!

GRUBHUB POP-UP SHOPS
Each month we pop-up with a themed pop-up shop featuring a selection of items for pre-order via the Grubhub app. Previous shops included a build your own picnic bag, Valentine’s Day, and freshly baked pie shops. Check the app regularly for an array of NYU Eats pop-up shops coming soon!
Student involvement is essential to provide the best dining experience. Participation is easy! It does not require much time and will contribute to the NYU community.

As a member of the Dining Advisory Board, you will help build the dining program on campus. You will also provide valuable feedback about customer service, speed of service, food quality, cleanliness, merchandising, and your overall dining experience. For more information about becoming a member, contact AskCampusServices@nyu.edu. Please include Dining Advisory Board in the subject line of the email.

DINING SURVEYS AND FOCUS GROUP FEEDBACK

Your voice counts! Your NYU Eats dining experience is enhanced by the suggestions and feedback from our guests. We encourage our customers to provide feedback about their dining experience in a variety of ways; from year-round surveys to focus groups. We value the voice of our customer!

During the fall semester, we conduct an online survey for members of the NYU community to participate in. The annual survey covers key areas such as consumer eating habits, brand preferences, satisfaction within both residential and retail dining locations, Meal Plan feedback and value. During the spring semester, we host our Insights Focus Group. These focus groups engage students, faculty and staff to gain valuable and meaningful information on their dining experience. Information on how to participate is sent out to students via email during the semester.
1 / CONTRACT PERIOD
The contract is for both fall and spring terms but you will be billed the full amount for each term. Meal Plans are automatically activated for spring term unless you cancel your plan by September 15th, 2022.

2 / CANCELLATIONS AND REFUNDS
First-year, visiting and transfer students residing on campus, in traditional style and apartment style housing can not cancel plans. For upperclassmen with Washington Square Meal Plans, Meal Plans can be canceled, whether used or not prior to the semester deadline. Deadlines are September 15, for Fall 2022 and February 6 for Spring 2023. Charges and refunds for all Meal Plans (Flex plans & Dining Dollars included) are based on when your meal plan is activated to the time your meal plan is terminated. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan. All first-year, visiting and transfer students on the Brooklyn campus residence halls are required to register for the 120 Flex plan or higher. All upperclassmen living in Othmer are required to be on the BRKLYN 50 Flex plan or higher.

3 / CHANGES
You may change your Meal Plan at mealplans.nyu.edu by September 15 for Fall 2022, and February 6 for Spring 2023. Charges will be prorated based on your time on the plan, not usage.

4 / DATES
Your Meal Plan can be used during the Fall 2022 Semester: Friday, August 26, 2022 at 4:00 p.m., - Thursday, December 22, 2022 at 4:00 p.m. and the Spring 2023 Semester: Sunday, January 22, 2023 at 4:00 p.m. - May 17, 2022 at 4:00 p.m.

5 / MEAL PLAN COVERAGE
You are entitled to eat the number of meals per semester and to use the amount of Dining Dollars per semester provided by your Meal Plan. Meal Plans are not transferable and you may not allow anyone else to use your NYU Card. Violations will result in suspension or termination of your Meal Plan without a refund. Please note that meal swipes expire at the end of every semester.

6 / DINING LOCATIONS
Meal plans and Dining Dollars can be used at the following locations. All locations availability are subject to change based on NY State guidelines.

Traditional Dining Locations: NYU Eats at Lipton, NYU Eats at Third North, NYU Eats at Downstein, and Kosher Eatery
Retail: Marketplace at Kimmel, Palladium, Upstein, Jasper Kane Cafe, U-Hall Commons Cafe
Convenience Stores: Markets at Sidestein, Palladium, and Lipton, Third North and Bridgeview Market
Coffee and Tea: Dunkin’, Peet’s Coffee, Cafe 370, Starbucks*.  
*Starbucks accepts Dining Dollars only

7 / ID CARD
A valid NYU Card is required in order to use your Meal Plan. NYU Cards and replacements, which are not transferable, may be obtained at:
WASHINGTON SQUARE
NYUCard Center
7 Washington Place
BROOKLYN
One Card Office 2 MetroTech Center, Ground Floor

8 / TRADITIONAL DINING LOCATIONS
Access is granted only to those entering traditional dining locations for a meal. If you must leave during your meal, see a dining manager before exiting to arrange reentry.

9 / BEHAVIOR
NYU Eats follows the University Bullying, Threatening, and Other Disruptive Behavior Guidelines. To view the guidelines, please visit the NYU Website, under: University Policies and Guidelines.
Frequently Asked Questions

1 / AM I REQUIRED TO HAVE A MEAL PLAN?
All first-year, visiting and transfer students living in Brittany, Founders, Goddard, Lipton, Rubin, and Weinstein Halls — also known as “traditional-style residence halls” — must begin each semester with a minimum of 200 meals; therefore they must purchase the 200 Flex plan or higher. All first-year, visiting and transfer students living in apartment-style residence halls are required to begin each semester with a minimum of 120 meals or higher. All first-year, visiting and transfer students in the Brooklyn campus residence halls are required to register for the 120 Flex plan or higher. All upperclassmen living in Othmer are required to be on the BROOKLYN 50 Flex plan or higher. As a Spring Admit or Spring Cohort you must complete two full semesters on a Meal Plan. Spring and two Summer sessions or Spring and Fall to complete your Meal Plan mandate.

2 / HOW AM I CHARGED FOR MY MEAL PLAN?
All Dining charges appear on the student’s Bursar account in 24-48 hours after a purchase has been made. When a student signs up after the beginning of a semester, the plan and charges are prorated for the remainder of that semester. Charges and refunds for all Meal Plans (flex plans and Dining Dollars included) are prorated. Charges begin on the activation date, not when the students begins using the plan. Upgrades can be made through the portal at mealplans.nyu.edu.

3 / CAN I CHANGE OR CANCEL MY MEAL PLAN?
If eligible, Meal Plan changes and cancellations may only be made via mealplans.nyu.edu prior to September 15 for Fall 2022 and February 6 for Spring 2023.

4 / WHAT HAPPENS IF I DO NOT USE ALL OF MY MEAL SWIPES OR DINING DOLLARS?
Any unused meals expire at the end of each semester at 4:00 p.m. For active Spring 2023 Meal Plan members, unused Dining Dollars carry over from Fall 2022 to the Spring 2023 semester but expire at the end of the Spring 2023 semester. The Meal Plan participant must maintain an active Meal Plan in the Spring 2023 semester in order to receive the unused Fall 2022 Dining Dollars.

5 / WHAT IS THE DIFFERENCE BETWEEN DINING DOLLARS AND CAMPUS CASH?
Dining Dollars can be used only for purchases in NYU Dining Halls. Campus Cash can be used at a variety of locations, including the bookstore and vending machines, as well as all NYU dining locations. Dining Dollars are part of the Meal Plan and are charged to the Bursar account and Campus Cash is an upfront payment via debit or credit card.

6 / WHAT’S BEING SERVED RIGHT NOW? CAN I CHECK THE MENU?
Our menus are available online at nyueats.com and through the NYU Mobile app. Menus are subject to change.

7 / WHAT IF I HAVE SPECIAL DIETARY NEEDS?
Discuss your special dietary needs with our NYU Eats campus dietitian. If you are seeking general nutrition counseling on healthy eating and weight maintenance, you can also schedule a virtual meeting with our campus dietitian by emailing nyu.eats.nutrition@nyu.edu.

9 / WHAT IF I HAVE A FOOD ALLERGY OR SPECIAL DIET, WHO CAN I SPEAK TO?
NYU Eats works diligently with students who have food allergies to develop a dining plan that accommodates their needs. Please note that there are limitations to the type of accommodations that NYU Eats can provide. Students with allergies can reach out to our campus dietitian at nyu.eats.nutrition@nyu.edu.

8 / WHAT IF I HAVE A SEVERE MEDICAL CONDITION, FOOD ALLERGY, OR DISABILITY, AND NEED DIRECTION TO NAVIGATE THE DINING PROGRAM?
For a medical condition or disability that may warrant an exception to the mandatory Meal Plan policy, you must submit a special accommodations form with supporting documentation to the Moses Center for Students with Disabilities: (212) 998-4980 or email the Moses Center at mosescsa@nyu.edu. For additional information, visit www.nyu.edu/csd.
QUESTIONS OR COMMENTS?

Please visit our website for more information: nyueats.com
or email us at askcampusservices@nyu.edu

Thank You
We look forward to serving you!