Welcome!

Welcome to your guide to all things dining at New York University! NYU Eats offers a wide variety of Meal Plans that allow students the opportunity to enjoy nutritious dining options across campus.
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FALL SEMESTER

**MONDAY, AUGUST 31**
Select dining locations open at 4:00 p.m.

**WEDNESDAY, SEPTEMBER 2**
First day of Fall classes - All dining locations open

**TUESDAY, SEPTEMBER 15**
Last day to change or cancel Meal Plans for the Fall 2020 semester

**WEDNESDAY, SEPTEMBER 16**
First day to add Dining Dollars to Meal Plans

**THURSDAY, SEPTEMBER 17**
Early Meal Plan Sign-up - Dining Dollars added to Fall Dining Dollar accounts

**TUESDAY, OCTOBER 20**
First day to add, change or cancel Meal Plan Membership for the Spring 2021 semester

**WEDNESDAY, NOVEMBER 25 – SATURDAY, NOVEMBER 28**
Thanksgiving Recess - Select dining locations open

**SUNDAY, NOVEMBER 29**
Select dining locations reopen at 4:00 p.m.

**MONDAY, NOVEMBER 30**
Last day to add a Fall Meal Plan

**MONDAY, DECEMBER 7**
Last day to add Fall Dining Dollars

**MONDAY, DECEMBER 21**
Last day of Fall semester - Fall Meal Plan Membership concludes at 4:00 p.m.

JANUARY TERM

**MONDAY, JANUARY 4 - FRIDAY, JANUARY 22**
Select dining locations will be open during this time. Please check nyueats.com for more information

**MONDAY, JANUARY 4**
January term begins

SPRING SEMESTER

**SUNDAY, JANUARY 24**
Select dining locations open at 4:00 p.m.

**MONDAY, JANUARY 25**
First day of Spring classes - All dining locations open

**TUESDAY, FEBRUARY 2**
Last day to change or cancel Meal Plans for the Spring 2021 semester

**WEDNESDAY, FEBRUARY 3**
First day to add Dining Dollars to Meal Plans

**THURSDAY, FEBRUARY 4**
Remaining Fall Dining Dollars added to Spring Dining Dollars account (Active Spring Meal Plan Members ONLY)

**MONDAY, FEBRUARY 15**
President’s Day - No classes - Select dining locations open

**MONDAY, MARCH 15 - SUNDAY, MARCH 21**
Spring Recess - Select dining locations will be open during this time. Please check nyueats.com for more information

**MONDAY, APRIL 26**
Last day to add a Spring Meal Plan

**MONDAY, MAY 3**
Last day to add Spring Dining Dollars

**WEDNESDAY, MAY 19**
Last day of Spring semester - Spring Meal Plan Membership concludes at 4:00pm

Visit nyueats.com for more information.
Meal Plans are loaded onto your student ID, which works just like a debit card. Simply tap your card and the meal, meal exchange and/or Dining Dollars will automatically deduct from your account.

**TRADITIONAL DINING LOCATIONS:**
When you visit a traditional dining location, tap your card upon entry and one meal is deducted. These locations are NYU Eats at Downstein, NYU Eats at Lipton and Kosher Eatery.

**RETAIL LOCATIONS:**
All retail locations are à la carte. Upstein is a GrubHub only dining location. To purchase a meal from Upstein, please order ahead using the GrubHub app. Certain stations at The Marketplace at Kimmel, Palladium, and Jasper Kane Cafe are order ahead on GrubHub only stations. When visiting a retail location, students have the option of using Dining Dollars or a Meal Exchange. Meal Exchanges typically consist of an entrée, choice of fruit, side salad, bag of chips, or side dish and a fountain drink. If buying items separately, Dining Dollars can be used instead of, or in addition to, a meal swipe. When making in person purchases, payment is easy with our contactless card scanners.

*Meal Exchanges can be used at Marketplace at Kimmel, Upstein, Dunkin’, Peet’s Coffee, Jasper Kane Cafe, Starbucks, Palladium, and all Market convenience stores.*

**DINING DOLLARS:**
*With Dining Dollars, you never pay taxes.* Dining Dollars can be used at all on-campus dining locations and have a dollar-for-dollar value. Students may use Dining Dollars for items like drinks and snacks. If used at NYU Eats traditional dining locations, the door rates of $9.20 for breakfast and $13.35 for lunch/dinner will deduct from your account. Please note that unused Dining Dollars automatically roll over from the fall to spring semester only for active spring 2021 Meal Plan members. Dining Dollars do not rollover after the spring semester is complete.

*All campus dining locations accept dining dollars.*

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**GRUBHUB**

Grubhub’s Campus Dining feature allows you to order ahead from on-campus dining locations and pick up your food. *No waiting, no hassle!* You can use Dining Dollars on the Grub Hub app. To download follow the steps below or scan the QR Code.

1. Download the Grubhub app & sign up
2. Go to My Grubhub > Settings > Campus Dining
3. Confirm your campus & add your campus card via single sign-on
4. Browse restaurants on campus and start ordering pickup!

*Grubhub is accepted at the following locations: Starbucks, Dunkin’, The Marketplace at Kimmel, Palladium, and Jasper Kane Café in Brooklyn. Upstein is a Grubhub exclusive location, please order ahead prior to arrival.*
NYU requires all first-year, transfer and visiting students living in NYU Housing to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus.

Meal Plans are easy to use and give you access to dining locations all around campus. Meal Plan options vary for students in Washington Square and Brooklyn. All Meal Plans are accepted at all Washington Square and Brooklyn locations.

<table>
<thead>
<tr>
<th>2020-2021 Meal Plans</th>
<th>Meal Allowance Per Semester</th>
<th>Dining Dollars Per Semester</th>
<th>Cost Per Semester</th>
<th>Meals Per Week*</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>300 Flex</td>
<td>300 Meal Maximum</td>
<td>$150</td>
<td>$2,962</td>
<td>19</td>
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<tr>
<td>300 Flex Plus</td>
<td>300 Meal Maximum</td>
<td>$250</td>
<td>$3,042</td>
<td>19</td>
<td>Default for all first-year, transfer and visiting students living in Traditional Residence Halls</td>
</tr>
<tr>
<td>225 Flex</td>
<td>225 Meal Maximum</td>
<td>$200</td>
<td>$2,645</td>
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<tr>
<td>225 Flex Plus</td>
<td>225 Meal Maximum</td>
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<tr>
<td>175 Flex</td>
<td>175 Meal Maximum</td>
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<td>$2,538</td>
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<tr>
<td>175 Flex Plus</td>
<td>175 Meal Maximum</td>
<td>$400</td>
<td>$2,617</td>
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<tr>
<td>120 Flex</td>
<td>120 Meal Maximum</td>
<td>$450</td>
<td>$2,009</td>
<td>8</td>
<td>Minimum for all first-year, transfer and visiting students living in Apartment Style Residence Halls</td>
</tr>
<tr>
<td>120 Flex Plus</td>
<td>120 Meal Maximum</td>
<td>$550</td>
<td>$2,088</td>
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<tr>
<td>95 Flex</td>
<td>95 Meal Maximum</td>
<td>$200</td>
<td>$1,457</td>
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<td>95 Flex Plus</td>
<td>95 Meal Maximum</td>
<td>$300</td>
<td>$1,537</td>
<td>6</td>
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</tbody>
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* Based on a 16 week semester
NYU requires all first-year, transfer and visiting students living in residence halls to participate in a Meal Plan — but all students can sign up to enjoy the convenience of dining on campus. All upperclassmen residents living in Othmer are required to maintain a Brooklyn 50 Flex.

Brooklyn Meal Plans are available to Brooklyn residents only. All Meal Plans are accepted at all Brooklyn and Washington Square locations.

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<tr>
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</thead>
<tbody>
<tr>
<td>Brooklyn 175 Flex</td>
<td>175 Meal Maximum</td>
<td>$300</td>
<td>$2,538</td>
<td>11</td>
<td>Minimum for all first-year, transfer and visiting students in Othmer and Clark</td>
</tr>
<tr>
<td>Brooklyn 120 Flex</td>
<td>120 Meal Maximum</td>
<td>$450</td>
<td>$2,009</td>
<td>8</td>
<td>Minimum Othmer Upperclassmen</td>
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<td>Brooklyn 95 Flex</td>
<td>95 Meal Maximum</td>
<td>$200</td>
<td>$1,457</td>
<td>6</td>
<td>Minimum Othmer Upperclassmen</td>
</tr>
<tr>
<td>Brooklyn 50 Flex</td>
<td>50 Meal Maximum</td>
<td>$425</td>
<td>$1,097</td>
<td>3</td>
<td>Minimum Othmer Upperclassmen</td>
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</tbody>
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* Based on a 16 week semester

**IMPORTANT INFORMATION**

TO SIGN UP OR CHANGE A MEAL PLAN GO TO: MEALPLANS.NYU.EDU

Sign-ups and changes are only accepted online. Charges and refunds for all Meal Plans (Flex plans and Dining Dollars included) are prorated and calculated on a daily basis. **No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan.**
SOCIAL DISTANCING
Guides and one-way walking paths are provided to help our guests maintain at least 6 feet of distance when navigating inside all dining locations.

FACIAL COVERINGS
All associates wear face coverings at all times. Guests are required to wear face coverings when in our dining locations.

HANDWASHING
Gloves are worn at all times when handling food, and must wash their hands and change gloves every 30 minutes or less.

TEAM CHECK-IN
Every team member receives a wellness check to ensure they are healthy and symptom free at the start of their shift.

ENHANCED CLEANING MEASURES
Associates continuously cleaning tables, chairs and all high touch surfaces. Freestanding touch-less sanitizer stations are available for guests to use when entering one of our dining locations.

CONTACTLESS CHECKOUT
All dining locations are equipped with contact-less RFID self-scanning readers and clear partitions at registers and point of sale

QUALITY ASSURANCE
✓ Using the highest FDA grade level for products.
✓ Providing employee service training throughout the year.
✓ Ensuring all managers have NYC Food Handlers Certificates.
✓ NYU Eats Director of Quality Assurance formally NYC Department of Health
PREPARING FOR Your Visit

NYU Eats is fully committed to fostering a safe, efficient dining environment while providing a wide variety of delicious, healthy and nutritious meal options to the NYU community. In light of the Covid-19 pandemic, all dining locations have fully incorporated the recommended CDC and NY State guidelines for hygiene, cleaning, and disinfection, and all dining associates will follow the mandated screening NY State guidelines and PPE requirements.

BEFORE YOUR VISIT

Prepare Online
To minimize time spent in the dining hall, customers are encouraged to view menus online at NYUEats.com or the NYU Mobile app prior to visiting the location.

Order Ahead
For quick pick up, pre-ordering is encouraged for retail locations, through the GrubHub app.

Wash Up
Please wash your hands and/or sanitize prior to visiting the dining location.

Keep Cash at Home
Check out will be contactless and cashless. Customers can use NYU Meal Plans, Campus Cash or a credit/debit card.

UPON ARRIVAL

Wear a Face Covering
Please note that face coverings are required to be worn in all dining locations.

Follow the Plan
When you arrive at the dining location, please observe the designated entrance and exits, queue and social distancing requirements, which will be outlined by floor decals, signage and dining hall associates.

Follow Mask Best Practices
Please wait to remove your face covering until you are ready to eat. Wear face coverings when seated and not eating and/or drinking. It is recommended that you put your mask in a personal bag, rather than on a common area surface.

ADDITIONAL INFORMATION

Be Considerate of Others
If you are seated in a dining location, please minimize the time spent at the table to allow for other customers who are waiting. Please also leave the space clean when you leave and deposit all empty containers in the proper receptacle.

Use of Reusables
To avoid cross contamination, please do not bring your own containers or bottles into the dining locations.

Dine Sensibly
After checking out, please cover your food and take it to a space that allows you to remain six feet away from the next person. There no seating in dining locations. Locations must meet the NY State guidelines.
WHERE
To Eat

NYU Eats offers flexible Meal Plans. Students can choose from a wide variety of dining options, including special dietary needs such as Kosher, Halal, Vegan, Vegetarian and Avoiding Gluten menu items. **Please check NYUEats.com to confirm location availability. All locations availability are subject to change based on NY State guidelines.**

**WASHINGTON SQUARE DINING LOCATIONS**

**NYU EATS RESIDENTIAL DINING**

**DOWNSTEIN | 5-11 UNIVERSITY PLACE**
**LIPTON | 33 WASHINGTON SQUARE WEST**

Our NYU Eats dining locations offer plentiful menu options including vegan, vegetarian, and avoiding-gluten options for students with special diets. NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). NYU Eats dining halls provide a high value, allowing students to simply swipe in with their NYU ID to access a variety of menu options. Students can enjoy home-style cooking that represents tastes from across the globe. Meal options range from made-to-order deli stations to pizza and pasta galore, custom bowls, and more! All NYU Eats dining locations are available for students to use their meal swipes and dining dollars, campus cash, debit, and credit cards.

**MARKET CONVENIENCE STORES**

**SIDESTEIN | 5-11 UNIVERSITY PLACE**
**PALLADIUM | 40 E 14TH STREET, THIRD FLOOR**
**LIPTON | 33 WASHINGTON SQUARE WEST**

Market, your campus convenience store, is more than just a snack and beverage location! Markets across campus provide a superior convenience store experience with assorted ice cream options, healthy snacks, salty and crunchy bites, delicious chocolates and gummy candy options. You’ll also find upscale coffee in these locations with Rise Nitro-Brew and La Colombe hot coffee available, along with home goods, hygiene care, and more. Find several versions of this convenience store across campus. These locations accept meal exchange and dining dollars, in addition to campus cash, credit, and debit.
MARKETPLACE AT KIMMEL
60 WASHINGTON SQUARE SOUTH, THIRD FLOOR
The Marketplace at Kimmel is a melting pot of foodie favorites! You’ll find brand new dining concepts in the Marketplace from sushi and poke bowls, to trendy bites at Street Eats, and crispy chicken tenders, burgers, grilled chicken, and fries at Burger 212. You can also find daily Halal options including pre-packaged certified Halal meals and a Student Choice station which allows students to vote on the menus ranging from concepts like Fry Shack, Piri Piri & Chaat House! *The Marketplace at Kimmel features several stations that are order head with GrubHub only.* This location accepts meal exchange and dining dollars, in addition to campus cash, debit, and credit transactions.

UPSTEIN
5-11 UNIVERSITY PLACE
Upstein is located on the first floor of the Weinstein Residence Hall bringing a completely brand new exclusively virtual experience to on-campus dining! Order ahead on GrubHub at one of our favorite concepts including Chick-fil-A and The Egg Shoppe, with menu features like freshly prepared egg sandwiches! A brand new Smoothie Lab brings freshly pressed juices, smoothies and hand-crafted sandwiches to the Daily Press. GrubHub accepts meal exchange and dining dollars, in addition to campus cash, debit, and credit transactions.

KOSHER EATERY
5-11 UNIVERSITY PLACE
The Kosher Eatery, located inside Upstein in the Weinstein Residential Hall, offers certified Glatt Kosher meals to the NYU campus community. Our professionally trained team ensures the highest standards are followed to provide a certified Kosher dining experience. The Kosher Eatery accepts meal swipes, in addition to campus cash, dining dollars, debit, and credit.

STARBUCKS
45 W 4TH STREET
Starbucks, located just steps away from Washington Square in Goddard Hall, is the perfect study spot or place to treat yourself to a break. Starbucks has been upgraded and brightened up and will include a standalone mobile pick up counter to allow for quicker and safer service. This location accepts dining dollars, campus cash, and credit cards. Be sure to pop in for your favorite Starbucks drink or order ahead using Grubhub!
DUNKIN’
110 E 14TH STREET
Beloved Dunkin’ will keep you powered on campus with coffee and sweet and savory bites! Make sure to order ahead by using GrubHub. Charge up with a Dunkin’ beverage by using dining dollars & campus cash all semester long. This location also accepts credit, and debit.

PEET’S COFFEE
60 WASHINGTON SQUARE SOUTH, SECOND FLOOR
Visit this location on the second floor of the Kimmel Center for your favorite latte, tea, and a delicious bakery treat. Skip the line by ordering ahead with GrubHub. This location accepts meal exchange and dining dollars, in addition to campus cash, credit and debit transactions.

PALLADIUM
40 E 14TH STREET, THIRD FLOOR
Our Palladium food court features a global dining experience with exciting new brands including: Carved and Crafted Deli, 500 Degrees Pizza, Cucina Pasta company, authentic burritos and bowls at Tu Taco, The One Sushi with sushi, poke, and bubble tea, grilled favorites at Burger 212, Crispy chicken at Absurd Bird, and a hot coffee program. Palladium features several stations that are order head with GrubHub only. This location accepts meal exchange and dining dollars, in addition to campus cash, credit, and debit!

BROOKLYN DINING LOCATIONS

JASPER KANE CAFÉ
6 METRO CENTER
Jasper Kane Café has a variety of options, including Alfonno’s Pizza and Pastas, Burger 718, a certified Halal full entree station, Student Choice station, The One Sushi, Realwich Deli, and a Create salad, Smoothie, and a hot buffet. Jasper Kane Cafe features several stations that are order head with GrubHub only. This location accepts meal exchange, campus cash, dining dollars, credit and debit!

BRIDGEVIEW MARKET
6 METRO CENTER
Bridgeview Market, located in the Tandon building in Brooklyn next to Jasper Kane Cafe, is the perfect one stop shop. In this location you’ll enjoy a variety of convenience options including snacks to satisfy your sweet and salty cravings, hot coffee, grab and go sandwiches, salads, and more. Bridgeview Market accepts credit, debit, campus cash, and dining dollars!
From a dedicated Dietitian, to specialty trainings for our team members, and an allergen champion in each dining location, NYU Eats makes every effort to accommodate students’ special dietary requirements and provides a selection of dining options. Location managers will work with Meal Plan members to prepare meals according to their personal needs. Students with special dietary requirements or food allergies can contact Christina Kamilaris, at nyu.eats.nutrition@nyu.edu

**VEGAN/VEGETARIAN**
Our specially trained chefs create delicious, plant-forward entrées using fresh vegetables, legumes, and grains and serve a wide variety of vegetarian dishes every day, at every meal, in every dining location.

**AVOIDING GLUTEN**
Find Avoiding Gluten selections in all residential dining locations. We have made a commitment to ensure there are gluten-friendly options available. We also have dedicated Toasters, cutting boards and cooking utensils used in the preparation of made-without-gluten foods.

**KOSHER**
The Kosher Eatery at Weinstein is a 100% KOF-K supervised Kosher program that serves daily meals rotating between dairy and meat based meal options. We also offer Kosher pre-packaged to-go meals in Upstein, The Marketplace at Kimmel, Jasper Kane Café, and Market at Sidesteen.

**HALAL**
NYU Eats at Lipton is 100% Halal certified at the highest level of Halal certification through HFSAA (Halal Food Standards Alliance of America). The Marketplace at Kimmel and Jasper Kane Café also feature Halal meals for lunch and dinner.

**BALANCED**
These foods are limited in calories, fat, saturated fat, cholesterol and sodium. Eating these food choices more often will help you feel energetic and healthy. Balanced foods are indicated by the Balanced U icon on our menus.

**FYUL**
Fueling Your Unique Lifestyle (FYUL) is a new approach to wellness, which incorporates high-functioning ingredients and educates students about foods that will help them achieve their lifestyle goals. These goals could include improving athletic performance, boosting immunity, rejuvenating skin, or simply improving concentration.

Contact Christina Kamilaris, at nyu.eats.nutrition@nyu.edu, with any additional nutrition questions.
SUSTAINABLE Dining Practices

Sustainability is core to NYU Eats mission and to its guests. With education as the primary focus of our business activity, NYU Eats is committed to fostering and promoting sustainable business principles to our students, faculty, staff, and community. Our associates lead by example through activities that minimize our impact on the environment by practicing the 3Rs of sustainability: reduce, reuse and recycle, with a primary focus on reduction. Our programs include the necessary information to encourage informed choices on both the food we conserve, and the ways we interact with the natural environment. Charitable donations, and active volunteerism are just some of the ways that NYU Eats re-invests in the local community.

New This Semester

Reusable Ozzi containers are offered at Downstein and Third North. These reusable containers can be picked up at one of the locations and require a $5 deposit which will be refunded to your account once the container is returned.

Our Food Philosophy

We are proud to source our products responsibly to support the Menus of Change framework. This means we are serving products that lower our carbon footprint, and emphasize sustainable purchasing decisions. When you dine at an NYU Eats location, you can trust that your dining program is sourcing sustainably. Our food philosophies below can be found throughout all of our dining locations.

- **WASTE STREAM MANAGEMENT**
  - Using compostable to-go containers in all locations.
  - Recycling and composting kitchen waste and materials such as oil, aluminum cans and glass.
  - Reducing food waste by donating unused portions of food in the dining halls to Two Birds One Stone, a student led food recovery club.
  - Partnering with on-demand food redistribution systems in the city to help reduce hunger and food insecurity.
  - Eliminating single use plastic bags from all NYU Dining locations.
  - Implementing Waste Not technology at all NYU Dining locations to reduce both pre and post-consumer food waste.
PROGRAMMING Highlights

Food is the center of everything we do, and dining is about more than just a place to eat. It’s about sharing and connecting with others. In the spirit of community building, NYU Eats offers customers opportunities to experience special meals, virtual culinary events, and learning opportunities. Check out our weekly emails or visit our website at nyueats.com for more updates throughout the week.

PALLADIUM BRUNCH
Keeping with NYU tradition, we serve a social distance friendly Sunday Brunch at Palladium. The Sunday brunch features all of the classic brunch favorites including a variety of culinary innovations.

VIRTUAL TEACHING KITCHEN
Teaching Kitchen is a platform to explore food, culinary & nutrition literacy that positively impact food choices and experiences. Attend one of our virtual sessions from the comfort of your home. Ingredient bags will be available for pre-order for 1 Meal Swipe or the credit/dining dollar equivalent through GrubHub a week prior & pick up will be located at The Marketplace at Kimmel the day before the event between 12pm and 6pm! Students can sign up or learn more by emailing nyu.eats.nutrition@nyu.edu.

MEALS BY YOU
Meals By You boxes are designed to bring fresh, delicious, on trend meals and ingredients from our campus kitchen to yours. Purchase farm fresh CSA (Community-Supported Agriculture) boxes on campus at our Market locations.
VIRTUAL DINING
Advisory Board

Student involvement is essential to provide the best dining experience. Participation is easy! It does not require much time and will contribute to the NYU community.

As a member of the Dining Advisory Board, you will help build the dining program on campus. You will also provide valuable feedback about customer service, speed of service, food quality, cleanliness, merchandising, and your overall dining experience. This Fall, sessions will be hosted virtually! For more information about becoming a member, contact AskCampusServices@nyu.edu. Please include Dining Advisory Board in the subject line of the email.

Dining Surveys and Focus Groups Feedback

Your voice counts! Your NYU Eats dining experience is enhanced by the suggestions and feedback from our guests. We encourage our customers to provide feedback about their dining experience in a variety of ways; from our Text-to-Solve Help Line, to year-round surveys, Virtual Assistant Kiosks, and focus groups. We value the voice of our customer!

During the Fall Semester, we conduct an online survey for members of the NYU community to participate in. The annual survey covers key areas such as consumer eating habits, brand preferences, satisfaction within both residential and retail dining locations, Meal Plan feedback and value to name just a few metrics! During the Spring Semester, we host our virtual Insights Focus Groups. These focus groups engage students, faculty and staff to gain valuable and meaningful information on their dining experience. Information on how to participate is sent out to students via email during the semester.
1 / CONTRACT PERIOD
This contract is for both fall and spring terms. Meal Plans are automatically activated for spring term unless you cancel your plan prior to the start of Spring Plans on January 24, 2021.

2 / CANCELLATIONS AND REFUNDS
First-year, visiting and transfer students residing on campus, and residents of traditional style and apartment style houses can not cancel plans. For upperclassmen with Washington Square Meal Plans, Meal Plans can be canceled, whether used or not prior to the semester deadline. Deadlines are September 15, for Fall 2020 and February 2, for Spring 2021. Charges and refunds for all Meal Plans (Flex plans & Dining Dollars included) are pro-rated and calculated on a daily basis each semester. No refunds will be made if you miss meals, fail to obtain a valid ID card, or do not use your Meal Plan. All first-year, visiting and transfer students on the Brooklyn campus residence halls are required to register for the 120 Flex plan. All upperclassmen living in Othmer are required to be on the BRKLYN 50 Flex plan or higher.

3 / CHANGES
You may change your Meal Plan at mealplans.nyu.edu by September 15, for Fall 2020, and February 2, for Spring 2021. Charges will be prorated based on your time on the plan, not usage.

4 / DATES
Your Meal Plan can be used during scheduled service times from August 31, 2020 at 4:00 p.m., to May 19, 2021 at 4:00 p.m., except during these university holidays:

5 / MEAL PLAN COVERAGE
You are entitled to eat the number of meals per semester and to use the amount of Dining Dollars per semester provided by your Meal Plan. Meal Plans are not transferable and you may not allow anyone else to use your NYU Card. Violations will result in suspension or termination of your Meal Plan without a refund. Please note that meal swipes expire at the end of every semester.

6 / DINING LOCATIONS
Meal plans and Dining Dollars can be used at the following locations. All locations availability are subject to change based on NY State guidelines.

Traditional Dining Locations: NYU Eats at Lipton, NYU Eats at Downstein, and Kosher Eatery
A la Carte: Marketplace at Kimmel, Palladium, Upstein, Jasper Kane Cafe
Convenience Stores: Markets at Sidestein, Palladium, and Lipton, and Bridgeview Market
Coffee & Tea: Dunkin’, Peet’s Coffee, Starbucks*.

*Starbucks accepts Dining Dollars only

7 / ID CARD
A valid NYU Card is required to use your Meal Plan. NYU Cards and replacements, which are not transferable, may be obtained at:
WASHINGTON SQUARE
NYUCard Center
7 Washington Place
BROOKLYN
One Card Office 2 MetroTech Center, Ground Floor

8 / TRADITIONAL DINING LOCATIONS
Access is granted only to those entering traditional dining locations for a meal. If you must leave during your meal, see a dining manager before exiting to arrange reentry.

9 / BEHAVIOR
NYU Eats follows the University Bullying, Threatening, and Other Disruptive Behavior Guidelines. To view the guidelines, please visit the NYU Website, under: University Policies and Guidelines.
Frequently Asked Questions

1 / AM I REQUIRED TO HAVE A MEAL PLAN?
All first-year, visiting and transfer students living in Brittany, Founders, Goddard, Lipton, Rubin, and Weinstein Halls — also known as “traditional-style residence halls” — must begin each semester with a minimum of 225 meals, therefore they must purchase the 225 Flex plan or higher. All first-year, visiting and transfer students living in apartment-style residence halls are required to begin each semester with a minimum of 120 meals or higher. All first-year, visiting and transfer students in the Brooklyn campus residence halls are required to register for the 120 Flex plan or higher. All upperclassmen living in Other are required to be on the BROOKLYN 50 Flex plan or higher. As a Spring Admit or Spring Cohort you must complete two full semesters on a Meal Plan. Spring and two summer sessions or Spring and Fall to complete your Meal Plan mandate.

2 / HOW AM I CHARGED FOR MY MEAL PLAN?
All Dining charges appear on the student’s Bursar account in 24-48 hours after a purchase has been made. When a student signs up after the beginning of a semester, the plan and charges are prorated for the remainder of that semester. Charges and refunds for all Meal Plans (flex plans and Dining Dollars included) are prorated. Charges begin on the activation date, not when the students begins using the plan. Upgrades can be made through the portal at mealplans.nyu.edu.

3 / CAN I CHANGE OR CANCEL MY MEAL PLAN?
If eligible, Meal Plan changes and cancellations may only be made via mealplans.nyu.edu prior to September 15, for Fall 2020, and February 2, for Spring 2021.

4 / WHAT HAPPENS IF I DO NOT USE ALL OF MY MEAL SWIPES OR DINING DOLLARS?
Any unused meals expire at the end of each semester at 4:00 p.m. For active Spring 2021 Meal Plan members, unused Dining Dollars carry over from Fall 2020 to the Spring 2021 semester but expire at the end of the Spring 2021 semester. The Meal Plan participant must maintain an active Meal Plan in the Spring 2021 semester in order to receive the unused Fall 2020 Dining Dollars.

5 / WHAT IS THE DIFFERENCE BETWEEN DINING DOLLARS AND CAMPUS CASH?
Dining Dollars can be used only for purchases in NYU Dining Halls. Campus Cash can be used at a variety of locations, including the bookstore and vending machines, as well as all NYU dining locations. Dining Dollars are part of the Meal Plan and are charged to the Bursar account and Campus Cash is an upfront payment via debit or credit card.

6 / WHAT’S BEING SERVED RIGHT NOW? CAN I CHECK THE MENU?
Our menus are available online at nyueats.com and through the NYU Mobile app. Menus are subject to change.

7 / WHAT IF I HAVE SPECIAL DIETARY NEEDS?
Discuss your special dietary needs with our NYU Eats campus dietitian. If you are seeking general nutrition counseling on healthy eating and weight maintenance, you can also schedule a virtual meeting with our campus dietitian by emailing nyu.eats.nutrition@nyu.edu.

9 / WHAT IF I HAVE A FOOD ALLERGY OR SPECIAL DIET, WHO CAN I SPEAK TO?
NYU Eats works diligently with students who have food allergies to develop a dining plan that accommodates their needs. Please note that there are limitations to the type of accommodations that NYU Eats can provide and strict avoidance may be the only solution to safeguard against food allergens. Students with allergies can reach out to Christina Kamilari, MS, RDN, CDN at nyu.eats.nutrition@nyu.edu.

8 / WHAT IF I HAVE A SEVERE MEDICAL CONDITION, FOOD ALLERGY, OR DISABILITY, AND NEED DIRECTION TO NAVIGATE THE DINING PROGRAM?
For a medical condition or disability that may warrant an exception to the mandatory Meal Plan policy, you must submit a special accommodations form with supporting documentation to the Moses Center for Students with Disabilities: (212) 998-4980 or email the Moses Center at mosescsa@nyu.edu. For additional information, visit www.nyu.edu/csd.
QUESTIONS OR COMMENTS?

Please visit our website for more information: nyueats.com
or email us at askcampusservices@nyu.edu

Thank You
We look forward to serving you!

NYUEATS