RESPONSECARD NXT TROUBLESHOOTER
Please use this guide if your clicker stops responding.

Answer the following questions, in order.

**STEP 1: DOES THE LCD LIGHT UP WHEN A BUTTON IS Pressed?**
Verify that there is adequate battery life. A battery meter should be visible in the upper right corner of the screen, once any button is pressed. If the batteries are low, contact Campus Media for replacement batteries. If the batteries are new, and the device still does not turn on, have the clicker replaced.

**STEP 2: IS THE CLICKER ON THE RIGHT CHANNEL?**
By default, the clicker should be set to channel 41. Confirm with the instructor that you are on the same channel as the receiver.

**STEP 3: ARE YOU OUT OF RANGE?**
Clickers typically work from any area within the classroom space. However, as with all devices, signal can drop from further distances. Move closer to the receiver if you can.

IF YOU ARE STILL EXPERIENCING ISSUES WITH YOUR CLICKER,
CONTACT CAMPUS MEDIA – (212) 998-2655,
OR VISIT OUR OFFICE IN THE SILVER BUILDING,
100 WASHINGTON SQ. EAST, LL7A, MONDAY-FRIDAY, FROM 8 A.M. – 7 P.M.

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