Annual Security Report – NYU Shanghai 2012-2013


The utmost safety of our students, faculty, staff and visitors is a top priority for New York University. We are dedicated to maintaining an academic site where learning excels in an environment unencumbered by safety concerns or fear for personal well-being.

Although the area surrounding the site has a low violent crime rate, crime prevention remains a high priority. NYU does its part to ensure the safety of its students and employees. The local police force, a closely screened and well trained staff and the students themselves all share in the responsibility of making NYU Shanghai a safe place to study, work and live.

Security and Safety

NYU Shanghai utilizes contractual security personnel of East China Normal University and Golden City Garden Apartments who do not have police designation. The company providing personnel have been carefully vetted by the University to ensure that the standards enjoyed by the students at the NYU campus in New York City are met. Representatives from the company regularly meet with site administrators to discuss issues and ways to improve the services provided.

Site Administrators also maintain a dialogue with U.S. Embassy personnel as well as various local police departments to foster a good working relationship with both organizations. In-depth briefings by the embassy and police are presented during on-site orientation.

At the pre departure orientation before arriving to the site, and then immediately upon arrival, students are advised to contact the NYU Shanghai student life staff in the case of any concern or emergency. Telephone and e-mail address are provided. A section on the NYU Shanghai Student Handbook is dedicated to safety, political turbulence, and emergencies. The University encourages students, faculty and staff to promptly report all incidents to the individuals previously listed as well as the local police if a crime took place. In the event an emergency, criminal act or other event that necessitates notification to the student population occurs, students will be contacted by e-mail, and flyers will be posted in academic and housing locations. All incident reports are forwarded to the Assistant Director of Public Safety for Crime Prevention, Clery Compliance and Strategic Planning at NYU in New York City where the appropriate incidents will be reflected in the annual security report for the site.

Security and access in University Housing
Students studying at NYU Shanghai have a variety of housing options: off-campus apartments or a residence of the East China Normal University campus. The University does not identify the exact address of where students reside for security reasons.
The Off-ECNU Campus apartment building:

Security: 24-hr security and reception personnel staff the front desk of the apartment building. There are security guards who staff both the gated entrance outside and the lobby inside. There are security cameras in the lobby, elevators, and hallways of the apartment building as well.

Access: As the building is shared with other non-NYU residents, access to the building is controlled by the building management and security. Students are granted access individually by security personnel. Postal deliveries are made to the front desk and picked up from reception staff. Guests are registered with the NYU Shanghai office and permitted to stay with students for up to seven days.

Maintenance/Repairs: Maintenance and upkeep of the entire building and surrounding property as well as repairs of normal wear and tear to the individual apartments are taken care of by the apartment management and contracted repair company. For damages which fall outside the realm normal wear and tear, NYU Shanghai will hire an outside repair service to fix the problem and deduct the payment from students’ housing deposit. Students report maintenance and repair requests directly to the apartment management company. When additional assistance is required, students may contact the NYU Shanghai off-campus housing manager, Guo Hao.

Contacts:
Off-Campus Housing Manager – Guo Hao: 011-86-138-1790-6676 (mobile)
Jinduyuan Apartment Reception/Management: 011-86-21-6210-4788 (front desk)

The East China Normal University On-Campus Dormitory building:

Security: 24-hr security and reception personnel staff the front desk of the dormitory. These security guards are contracted by the university and access policy is set based on university-wide security policy. There are security cameras in the lobby, elevators, and hallways of the building as well.

Access: The doors to the dormitory building are always locked and access is achieved through card readers and guests must sign in with security at each time of entry. Overnight guests are not allowed. Students are instructed to have postal deliveries sent to the NYU Shanghai On-Campus office. Other deliveries are made to the lobby of the dorms and students are called down to pick them up.

Maintenance/Repairs: Students report maintenance and repair requests directly to the apartment management company. When additional assistance is required, students may contact the NYU in Shanghai on-campus housing manager, Patty Xu.

Contact:
On-Campus Housing Manager – Patty Xu: 011-86-137-0179-0348
ECNU International Students’ Dormitory # 2 Reception: 011-86-21-6223-5035
Security and access at Campus Facilities:
The Academic Center offices are located on the campus of East China Normal University at 3663 Zhong Shan Bei Road, Science Building, 3rd Floor.

Excerpt from the NYU in Shanghai Student handbook

SAFETY
The following suggestions apply to your stay in China; however, you will receive a more in-depth briefing by U.S. Embassy personnel as well as various local police forces regarding safety upon your arrival in country. It is necessary to become well-acquainted with your new surroundings in China as well as Shanghai. As when coming to any large city, you should learn which areas of town should be avoided and when, which means of transportation are most reliable based upon your schedule, and what time of day is safe to walk around and where. In general, don’t walk around alone at night, and especially avoid deserted areas. When possible, walk and visit the city with locals. A buttoned front shirt pocket or a traveler’s pouch are good places to carry cash. Keeping your money and valuables out of sight will decrease the risk of theft. You might want to think about slightly altering your routes/times when you depart for classes and leave the campus. Students tend to move on a set schedule, and pattern, which can identify you as a U.S. study abroad student and make it easier for those who want to take advantage of you to do so.

SAFETY TIPS WHILE IN SHANGHAI
Study abroad students and other foreign visitors have been the targets of pickpockets and muggers. In general the incidents of higher levels of crime towards foreigners are extremely rare as the penalties for crimes against foreigners are generally stricter.

While crime in Shanghai and in China is considered low, it does exist and you should follow best-practices and be aware of your actions/behavior as you would anywhere in the world.

There are some measures you can follow to reduce risks. Information regarding safety and what to do in case of physical or sexual assault is available through the Site Administrator’s office, and our on-site staff is available to answer any questions you might have.

Be aware of making jokes or other comments that can be construed as insulting, as they can be interpreted by locals within the context of “loss of face.” Local security experts advised that this in one area in which caution should be exercised as the seriousness of the situation can quickly escalate
- Avoid flashy jewelry, watches, or wallets—they will attract the attention of thieves.
- Wear your money on your person or in a front pouch as opposed to a purse or bag.
- Be aware if you in an area frequented by tourists or highly congested as pick pocketing and other such incidents tend to be easier to perpetrate.
• Do not go out alone at night. Use your good judgment about this as you would in New York and other large cities, and always ensure that people know where you are.
• Walk quickly and with a purpose. An assertive and confident posture will let people know you're not a tourist.
• Avoid fanny packs or backpacks (unless it's a Chinese brand)—they can be a symbol of a tourist as can U.S. slogans on clothing, etc.
• Always walk in a group and share cabs at night.
• If you have to ask directions, go into a shop. Don't start random conversations with strangers.
• Remember that being intoxicated will increase your vulnerability. You should be alert at all times and excessive drinking will impede your senses as well as your ability to communicate, in Chinese.
• If you are the victim of a robbery, do not resist, hand over all the requested items, and contact our staff/the local police immediately.

Female participants may receive unsolicited attention from men. One former study abroad participant explains that the images of American women abroad come from the "lowest forms of U.S. media." As a result, some Chinese men see American women, especially Caucasians, who seem unusual and exotic, as sex objects. While this attention is physically harmless most of the time, you should always be aware of your instincts and judge each situation independently. If someone is being rude or the situation becomes uncomfortable be prepared to be forceful, say 'NO!' and make your exit.

If you feel uneasy or that your intentions are being misunderstood, make sure you are being extremely clear and forceful, even if it may seem to be culturally insensitive. Err on the side of rudeness rather than jeopardizing your personal safety. If you need to seek advice on how to deal with sexual harassment or other issues, please speak with our on-site staff, other students in the program, or another Chinese with whom you feel comfortable discussing your concerns.

Men may likewise experience pestering from females, depending upon the location you are in and the time of day. Please note that some of this pestering could include the exchange of sex for money. The following are suggestions for avoiding harassment for both men and women:
• Avoid eye contact.
• Avoid large groups, but do walk in small groups, especially of locals.
• Dress appropriately—modestly and simply!
• Keep your eyes open and be alert.
• Know your own personal boundaries and maintain them. Remember alcohol will impair your judgment.
• Listen to your instincts.
• Walk with a fast, purposeful pace.
• Be up front and assertive, but avoid acting with hostility or aggression. Many times strong language or obscene gestures will raise the level of hostility and make the situation worse.
• Use the local language. The more Chinese you speak, the less you will appear to be a tourist. Using Chinese will definitely gain respect among urbanites, especially younger people.
POLITICAL TURBULENCE
As an international visitor, your participation in strikes and demonstrations is not welcomed, and could greatly increase your risk. In China, you should assume demonstrations are not legal; you should not participate — if you do you could be violating the law. If you find yourself in a situation where there is political trouble and/or violence, please do the following:
• Vacate the area immediately.
• Stay home from classes and other external activities if necessary.
• The on-site staff will advise and update you.
• Pay attention to the news—local, regional and international—and keep yourself updated on the situation.
• Avoid areas where strikes or riots are rumored to occur.
• Seek the advice of on-site staff, and if a situation arises suddenly and you do not have the opportunity to consult with our staff use a trusted Chinese friend, the local authorities, etc. to ascertain what is occurring and how best to leave the area.

Use your common sense at all times. Be aware of your surroundings and follow your instincts.

EMERGENCIES
In case of an emergency, you should first contact on-site staff. If you are in a location where you can’t reach our staff, please contact the local authorities, and NYU Public Safety. If you are outside Shanghai and an emergency arises, get to a phone, obtain an operator and make a collect call to our staff or to NYU Public Safety at 212-998-2222 to determine what should be done. Consult your Student Handbook regarding emergencies, and follow any procedures outlined by our on-site program staff.

Policies

The “NYU Policies on Substance Abuse and Alcoholic Beverages”, “Surviving Sexual Assault: NYU Policies and Procedures Concerning Sexual Assault” and the “Anti-Harassment Policy and Complaint Procedures” outlined in the main NYU Campus Security and Fire Safety report are applicable to all Study Away sites. During orientation, these and other site specific security policies and programs are discussed. Students are encouraged to remain vigilant and be responsible for their personal safety. Students seeking to report or obtain assistance regarding an incident are advised to contact the appropriate site administrator(s) as indicated in this report.
### ON-CAMPUS, NON-CAMPUS, AND PUBLIC PROPERTY

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**Arrests**

- Illegal Weapons Possession
  - 0
- Drug Related
  - 0
- Alcohol Related
  - 0

**Referrals for University Disciplinary Action**

- Illegal Weapons Possession Related
  - 0
- Drug Law Violations Related
  - 0
- Alcohol Law Violation Related
  - 0

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* Campus residence hall statistics are a subset of the overall on campus totals.

** Non campus residence hall statistics are a subset of the overall non campus totals.

*** Totals reflect On campus, non campus and public property statistics.

Footnote: There were no hate crimes reported in 2009 or 2010. In 2011, there was 1 reported harassment with Gender bias involved occurring at NYU Florence in an on campus residence hall.