SERVICE PROVIDERS, LABS, AND SUPPLIES
Before sending damaged materials to any lab or recovery service, contact the facilities for advice and to find out their expertise. Ask a lot of questions. The labs listed here have been selected for their proven expertise in handling various types of damage encountered in disasters. Agree on disaster recovery service providers as part of your disaster preparedness planning activities, and have their contact information readily available. For an extensive list of service providers who deal with disaster recovery, please see http://www.solinet.net/preservation/DisRec_vendors.cfm

MAGNETIC TAPE RECOVERY

Specs Bros.
P.O. Box 195
Lodi, NJ 07644
(800) 852-7732
(973) 777-5055
Fax: (973) 777-5065
www.specsbros.com
admin@specsbros.com
Services: Chemical decontamination, fire restoration, flood reclamation, disaster planning consulting, on-site evaluations, recovery cost estimates.

Vidipax
30-00 47th Ave
6th Floor
Long Island City, NY 11101
(800) 653-8434
(718) 482-7111
Fax: (718) 482-1370
www.vidipax.com
info@vidipax.com
Services: Tape recovery, on-site evaluation

FILM RECOVERY
Note that there are many other labs and services with rewashing facilities for film than those listed here.

Colorlab
5708 Arundel Ave
Rockville, MD 20852
(301) 770-2128
Fax: (301) 816-0798
www.colorlab.com
info@colorlab.com
Services: Rewashing facilities for 8mm Super 8mm, 16mm, and 35mm. Extensive experience in film restoration and disaster recovery.
BB Optics
108 Franklin Street
New York, NY 10013
(212) 966-6253
www.bboptics.com/bboptics.html
bill@bboptics.com
Services: No rewashing machines, but owner Bill Brand has extensive experience supervising preservation projects for both independent artists and institutions. The lab provides assessments for recovery projects, and can perform hand cleaning for small collections of film. BB Optics specializes in optical printing from 8mm, Super 8mm, 9.5mm, and 16mm black and white and color film, which is sometimes a necessary next step after damaged film has been cleaned.

Eastman Kodak Company
Disaster Recovery Lab, water damage
B65, Door G, Room 3340
1700 Dewey Avenue
Rochester, NY 14650-1819
24hr Hotline: (800) 352-8378
Services: Provides publications and information on care and recovery of film-based materials. Contact for information about reprocessing of Kodak film.

Eastman Kodak Company
Disaster Recovery Lab, water damage
B65, Door G, Room 3340
1700 Dewey Avenue
Rochester, NY 14650-1819
24hr Hotline: (800) 352-8378
Services: Provides publications and information on care and recovery of film-based materials. Contact for information about reprocessing of Kodak film.

For motion picture labs worldwide (that may or may not have rewashing facilities and/or experience in disaster recovery) see “Worldwide Motion Picture Labs.” Kodak U.S. Website. Accessed 4 April 2006 at http://www.kodak.com/US/en/motion/industry/dyn_labs.shtml?id=0.1.4.11&lc=en

GENERAL RECOVERY

Northeast Document Conservation Center (NEDCC)
100 Brickstone Square
Andover, MA 01810-1494
(978) 470-1010
http://www.nedcc.org
Services: Conservation and Preservation, Disaster Recovery, Environmental Control, Reformatting Services, consulting, preservation field services, preservation microfilming and duplication.

Belfor USA
185 Oakland Avenue
Suite 300
Birmingham, MI 48009-3433
http://www.belforusa.com
Services: Disaster Recovery, Environmental Control, dehumidification, mold removal, vacuum freeze drying.

BMS Catastrophe
303 Arthur Street
Fort Worth, TX 76107
http://www.bmscat.com

Services: Fire, smoke, water recovery, moisture control/dehumidification, mold remediation, vacuum freeze drying

ARCHIVAL AND DISASTER RECOVERY SUPPLIES

Gaylord Bros.
P.O. Box 4901
Syracuse, NY 13221-4901
(800) 448-6160
Fax: (800) 272-3412
www.gaylord.com
customerservice@gaylord.com
Gaylord Bros. offers archival enclosures for a variety of materials held by collecting institutions and individuals, as well as disaster recovery supplies.

Protext
PO Box 30423
Bethesda, Maryland 20824
(301) 320-7231
Fax: (301) 320-7232
www.protext.net
protext@protext.net
ProText offers disaster recovery supplies for libraries, museums, archives and collectors. ReactPak (disaster preparedness kits), manuals, de-humidifiers, emergency water diverter, and other products are available.

Metal Edge, Inc.
6340 Bandini Avenue
Commerce, CA 90040
(800) 862-2228
Fax: (888) 822-6937
www.metaledgeinc.com
info@metaledgeinc.com
Metal Edge supplies archival enclosures for all types of materials, with comparatively large selection of audiovisual containers and storage units. Disaster recovery supplies are also available.

Stil Design
3 Rue Vallière Bureau 103
Québec, Québec
Canada
G1K 6S9
Toll Free: (888) 414-0449 ext 10 (U.S. and Canada)
(418) 694-0449 ext 10
www.stildesign.com
info@stildesign.com
Stil Design produces and distributes archival quality vented motion picture film cans, as well as archival containers for CD/DVDs.

University Products, Inc.
University Products sells a variety of archival enclosures and disaster recovery supplies for libraries, museums, and archives.

New Pig Corporation
One Pork Avenue
PO Box 304
Tipton, PA 16684-0304
(800) 468-4647
http://www.newpig.com

General disaster prevention and recovery supplies including absorbents, spill kits, gloves, storage, storm water filtration, facilities maintenance equipment, etc.