

Suspended Accounts

In order to provide secure and reliable service, ITS suspends computer accounts under certain circumstances. If your account appears to have been suspended, contact ITS Client Services for assistance. (Visit 10 Astor Place, 4th Floor; or telephone 1-212-998-3333; or email its.clientservices@nyu.edu.) The staff will be able to confirm whether an account has been suspended, though ITS staff will not discuss details on the telephone. You may be asked to visit ITS, depending on the reason for the suspension. You are expected to possess a valid NYU ID card, and you may be required to meet for an interview with a member of ITS' security group.

Sample Reasons for Account Suspension

Account Sharing

Sharing your account or your password with anyone, or letting anyone use your account, *by any means, for any reason, at any time.*

Tampering

Gaining, or attempting to gain, access to someone else's account or files on any computer system or network (at NYU or anywhere else). Gaining or attempting to gain physical access to NYU systems or networks without explicit permission. Acquiring privileges or access beyond the normal access granted to you as an account-holder. Interfering with or disabling the normal operation of NYU computer and network hardware or software.

Inappropriate Use

Violating the terms of service that pertain to your account, as documented in the statements of rights and responsibilities you received when you received your account.

Illegal or Unethical Activity

Violating any federal, state, local, or university law or regulation, including (but not limited to): possessing or trading commercial or copyrighted software in violation of the software's license terms; harassing or threatening any person or group via NYU computer or network systems; using an NYU account to conduct a commercial operation; or transmitting forged messages.

ITS works in cooperation with NYU's Office of Legal Counsel, Office of Student Affairs,

and Personnel Department, and with the deans of each school. Offenses may be referred to appropriate authorities (a student's dean, an employee's supervisor, a faculty member's department chair), and may result in permanent loss of access to NYU computers or networks and other disciplinary action.

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