Step 1: Open the NYU Mobile App and select Safe Ride

Step 2: Select pickup location via red dots on map or drop down menu. Then press the green button.

Step 3: Select drop-off location via red dots on map or drop down menu. Then press red button.

Step 5: Select # of passengers.

Step 6: You will receive an estimated pickup time & can track your vehicle by following the black icon.

Communication:
The system will send you an SMS when:
1. You are the next pickup
2. Vehicle arrives at location

Vehicle “Van 7019” is now en route to pick you up. Please be ready.

Vehicle “Van 7019” has arrived at your stop. Please make your way to the vehicle now.