NYU Connect
Understanding the Student Experience

Find your people.
Find your resources.
Find your way.
Get to know NYU Connect for Students

This presentation shares insights, and screenshots, on what an undergraduate student will see and experience in NYU Connect.

You can learn more about the features for Students, Staff and Faculty on our website.
The Student Experience

Watch the video
NYU Connect offers students the ability to...

- Discover NYU’s many services and people via their personalized Success Network, including how to reach them and their location.

- Get pressing questions answered through “Connect Me” feature.

- Learn if someone in their Network has a concern, an opportunity to share, or advice about how to stay on track academically.

- Receive important notifications and reminders in the way they prefer.

- Schedule meetings with advisors and other student support areas.

- Receive a shout out/kudos for great work or hitting an important milestone.
Getting Started: The Student Experience
Log into NYU Connect via...

- NYU Home card
- Albert’s “Other Resources” tab
- Albert Mobile
- NYU Classes
- nyu.edu/nyuconnect
Student Profile - Getting Started

- Set preferences for email notifications
- The student photo is imported from NYU ID card
“My Success Network”

Who is in a student’s Success Network?
- Faculty members during current term
- Advisors/Faculty Mentors
- Residence Hall Directors
- Department Administrators
Find Your Resources: The Student Experience
Connect Me

- Students can use the Connect Me feature to seek and request support without knowing where to go
  - This action sends an email to the appropriate department
Connect Me: Fall 2019

Connect Me with:

- I am looking for community at NYU...
- I am looking for help with immigration/visa issues for countries outside of the US...
- I am looking for help with immigration/visa issues...
- I am thinking of taking a leave/leaving NYU...
- I could use help talking with a roommate...
- I need short term assistance to afford food...
- I need support navigating the University around my LGBTQ+ identity...
- NYU Connect Question/Feedback...
Within NYU Services, a student is presented with a:

- Unique display of services based on their school/global location
- Ability to search for additional services
- Option to send an inquiry to a service from the card
### Courses

**Cultural Foundations III Lecture (CFII-UF-103-012-2019-Spr)**

<table>
<thead>
<tr>
<th>GRADE</th>
<th>Assignment</th>
<th>Due Date</th>
<th>Status</th>
<th>Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>A-</td>
<td>Participation</td>
<td></td>
<td>Graded</td>
<td>85/100 (85%)</td>
</tr>
<tr>
<td></td>
<td>Quiz 1</td>
<td></td>
<td>Graded</td>
<td>40/100 (40%)</td>
</tr>
<tr>
<td></td>
<td>Quiz 2</td>
<td></td>
<td>Graded</td>
<td>80/100 (80%)</td>
</tr>
<tr>
<td></td>
<td>Presentation</td>
<td></td>
<td>Graded</td>
<td>95/100 (95%)</td>
</tr>
<tr>
<td></td>
<td>Mid-term Exam</td>
<td></td>
<td>Graded</td>
<td>90/100 (90%)</td>
</tr>
<tr>
<td></td>
<td>Participation II</td>
<td></td>
<td>Graded</td>
<td>90/100 (90%)</td>
</tr>
<tr>
<td></td>
<td>Assignments</td>
<td></td>
<td>Graded</td>
<td>90/100 (90%)</td>
</tr>
<tr>
<td></td>
<td>Final Exam</td>
<td></td>
<td>Graded</td>
<td>90/100 (90%)</td>
</tr>
</tbody>
</table>

**GRADE HOURS**: 4

Students enrolled in a course that is using NYU Classes will see their “gradebook” information in NYU Connect.
Albert, NYU Connect, and NYU Classes - Suggestions on how to use which feature

<table>
<thead>
<tr>
<th>Albert</th>
<th>NYU Connect</th>
<th>NYU Classes</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Search class schedule</td>
<td>• Schedule appointments with advisors and other student support areas.</td>
<td>• Access course materials from your professor.</td>
</tr>
<tr>
<td>• Register for classes</td>
<td>• Discover NYU services and people in your personalized Success Network, including how to reach out to them and where they are located.</td>
<td>• Collaborate with others in your class.</td>
</tr>
<tr>
<td>• Check midterm/final grades as soon as they are posted</td>
<td>• Get answers to questions without knowing where to call with “Connect Me.”</td>
<td>• Engage with and submit interactive assessments and assignments.</td>
</tr>
<tr>
<td>• Request transcripts and verification letters</td>
<td>• Learn right away if someone in their network has a concern, opportunity to share, or advice on staying on track academically.</td>
<td>• Track progress of your performance on assignments.</td>
</tr>
</tbody>
</table>
Find Your Way:
The Student Experience
Student Dashboard

Via their personalized dashboard, a student can view: Kudos, Appointments, Alerts, Notifications, To-Do’s, and assignments from NYU Classes
To-Dos

- Students can receive a To-Do from someone in their network.

- To-Dos will offer ideas and suggestions for students to help them stay on track for important milestones such as applying for graduation, planning for a career, etc.

Visit Wasserman Center for Career Development After Applying to Graduate

- Added by Holly Halmo
- Added Today

Congratulations on successfully applying to graduate! Wondering about next steps? Visit the Wasserman Center for Career Development for assistance with your job search.
Referrals

- Students can receive a Referral that will connect them to other NYU resources that can best meet their individual need.
Referrals

- This is the list of NYU Connect referral as of September 2019.
Kudos and Flags - Find Your Way

Kudos
Students can receive encouragement from members of the NYU community, known as Kudos, acknowledging achievement and effort on important milestones.

Flags
Students may receive a notification if their professor or advisor has a concern, an opportunity to share, or advice about how to stay on track academically.
Scheduling - Find Your Way

- Students can schedule advising appointments
- Appointments appear on the student’s Google calendar
- Students receive emails of appointments and reminders
Need help or learn more...

A dedicated support team is available at nyuconnect@nyu.edu

Training Guides nyu.edu/nyuconnect