Online Appointment Scheduling

Certain specialty services (including mental health) require that you to speak with a health professional before making an appointment or if you have referral requirements that need to be addressed at the time the appointment is scheduled. For this reason, online appointments for these services are not available.

Certain appointments may be made online. Follow these steps to make an appointment online.

**PLEASE NOTE:** Never book an appointment online for an urgent health issue. Always dial **911** immediately in a life or limb-threatening emergency. Call **212-443-1000** to speak with a healthcare representative if you need assistance or call **(212) 443-9999** to contact the Wellness Exchange.

1. Type [https://shcportal.nyu.edu](https://shcportal.nyu.edu) into your internet browser.

Log on to OpenCommunicator with your Net ID and password and confirm your Student ID (N#)

2. Click on Appointments on the left to schedule an appointment.

   ![Online Appointment Scheduling](image-url)

   *Please scroll down to find your appropriate NYU campus*
3. Click on the “Schedule an appointment” button.

4. Select the type of appointment you want to make and click the “Continue” button. Follow the steps to select your appointment. Depending on the appointment type, you might be asked to specify a reason for the visit, and you might be asked to fill out an online questionnaire prior to your visit.

5. You must click on “Book” at the bottom of the page in order to complete the process.

6. After booking, the appointment is confirmed. You may also use this site to cancel or reschedule any appointments made by phone or on-site.

**NOTE:** If there is no appointment time available that suits your needs, please click the “Here” link to search by date for more appointment times or call the student Health Center at (212) 443-1000.