The User Advisory Group has divided its recommendations on priorities for work over the summer of 2017 into two types: 1) explorations of the tool landscape in areas of established user need, with an eye to identifying a tool or tools for future pilots, and 2) upgrades/integrations with existing platforms (NYU Classes, NYU Stream, and NYU Web Publishing).

**Explorations**

After extended discussion at its meeting of April 20th, the UAG surveyed its members (exclusive of representatives of IT). The results for explorations:

1) Video Annotation Tools (average ranking of 1.8 out of the 4 options)
2) Web Conferencing (average ranking of 2.3)
3) Digital Exam Proctoring Services (average ranking of 2.6)
4) Response Technologies (average ranking of 3.3)

Discussion within the UAG indicated that exploration of Video Annotation Tools ranked highest because there was currently no university-supported tool or platform that met this need, which is shared across a wide variety of units, in even minimal ways. Conversely, there are currently ways to meet Web Conferencing needs, but there is widespread dissatisfaction with those solutions; more than half of the survey respondents (7 of 12) listed Web Conferencing as their second highest priority. Digital Exam Proctoring Services ranked third among priorities, though not by a great deal, and it achieved its place in a different way than Web Conferencing, with more users ranking it either first, third, or fourth among priorities. This indicates there is a deep but narrow need for these services (the need is likely to grow, however, as even face-to-face exams shift to online platforms). Response Technologies was clearly the lowest overall priority (more than half the respondents ranked it fourth), as adequate if not ideal solutions are currently available in the relevant units.

**Upgrades/Integrations**

There were a great many feature requests for upgrades/integrations; we therefore rank them by tiers below:\(^1\):

**First Tier Priorities (3.7-4.5) - Must Haves:**

- NYU-WP Google Drive Embedder 4.5
- NYU-WP enrollment of student rosters via NYU Classes 4.4 [1 respondent listed as the one upgrade they would most recommend\(^2\)]
- NYU-WP enrollment of student rosters via Albert 4.2\(^3\)

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\(^1\) Because of the large number of items, survey respondents were asked to rank each on a 1-5 Likert scale, rather than generate a ranked list.

\(^2\) In addition to ranking each tool upgrade/integration 1-5 (least to most useful), the survey included a text box asking, "If you could recommend only one tool integration/upgrade from the list above, what would it be?"
• Add class rosters to NYU Stream Channels 4.0 [1 respondent listed as the one upgrade they would most recommend]
• NYU Classes Resource Tool Upgrades 3.9 [3 respondents listed as the one upgrade they would most recommend; the very large number of users of Classes compared to other platforms should also be kept in mind]
• NYU user integration into NYU Stream 3.8
• NYU-WP Templates Integration: 3.7 [1 respondent listed as the one upgrade they would most recommend]

Second Tier Priorities (3.0-3.6) - Should Haves:
• NYU Classes Ares Integration 3.6
• NYU Classes Discourse Integration 3.5 [1 respondent listed as the one upgrade they would most recommend]
• NYU-WP Site Setup Wizard Enhancements 3.5
• NYU-WP Editorial Access Manager 3.5
• NYU-WP Events Calendar 3.3
• NYU-WP Photo Video Gallery Master 3.1

Third Tier Priorities (below 3.0) - Might Haves:
• NYU-WP Improved Metrics 3.2
• NYU-WP Aesop Story Engine 2.7
• NYU-WP Display Post Shortcodes 2.5
• NYU-WP Duplicate Post 2.3
• NYU-WP Post Page Converter 2.2

Questionable: NYU Stream Deprovisioning 2.0 [Note: the UAG questioned the wisdom of deprovisioning alumni files in Stream, as the general effort across platforms has been to allow greater alumni access. It could also be a problem to deprovision files of former employees; eg, a faculty member whose materials might continue to be used by a program after retirement.]

3 The NYU-WP survey also indicates some user preference for populating NYU-WP via NYU Classes as opposed to via Albert.