Criteria and Process for Prioritization of Integrations and Feature Requests

Process

- Discussion of priorities for all feature requests in the current cycle at UAG meeting (normally, in late October and mid-April)
- Ranking by electronic ballot
- Report of results to UAG and LMS/iCMS, indicating both the order of priorities and any notable gaps in the order (e.g., if there is a great distance between the 2nd and 3rd priorities in the ranking, the report should reflect that), and including a link to the feature request spreadsheet

Criteria

Members of the UAG should vote on the basis of the value of the request to the University as a whole, rather than representing the interests of their particular unit. Questions they might consider in arriving at their rankings include:

- How well does the feature meet its primary use cases - is it a clear industry leader? Is it a feature that performs a unique function no other tool/platform can meet?
- Could the feature meet a variety of use cases, or is it designed for a narrower function?
- If the feature has already been used in an academic unit, how well did faculty in the unit feel it met their needs?
- How widespread is use of the feature likely to be, both within and across academic units? (i.e., what is the breadth of the potential use for the feature)
- How critical is the need for the feature in those instances where it is needed? (i.e., what is the depth of the need for the feature)
- For integrations, how important is delivery of the tool through the LMS?
- What is the support/service model for the feature? Are there any issues with its use across NYU’s global sites?
- What do we know about its current use at the University?
- Are there cost or license model constraints that we need to have in mind? (Per person cost, versus use enterprise, etc…)}