Instructions to correct problems with the I-94

You may contact an office called Deferred Inspection to resolve issues with your I-94 record. If your I-94 record does not match your F-1/J-1 student immigration status, you must report to Deferred Inspection at either airport listed. For more information on the I-94, visit bit.ly/i-94deferredinspection.

What to do:

1. Gather your documents:
   - Original Passport
   - I-94 record (print out available at bit.ly/getyouri94) or print-out of the error message you receive when you try to access it
   - Original I-20/DS-2019
   - Your airline ticket (If you still have it or a copy of your flight itinerary)

2. Call one of the Deferred Inspection offices listed.
   If they cannot assist you by phone, they may instruct you to physically go to their office at the location listed.

3. Deferred Inspection corrects your I-94.
   Be prepared to wait. The length of time for review depends on volume and availability of the officers.


Deferred Inspection Contact Information:

If you went through US Customs at John F. Kennedy (JFK) Airport, you may go to the Deferred Inspection Unit at John F. Kennedy (JFK) Airport.

US Customs and Border Protection
Deferred Inspection Unit
Jet Blue Airlines - Terminal 5*
Arrivals Area
JFK International Airport
Jamaica, NY 11430
Phone: (718) 553-3683
(718) 553-3684

9:00 am - 2:00 pm
Monday - Thursday

* Walk-in only
* The entrance is located across from baggage belt 6.

If you went through US Customs at Newark International Airport or any other airport, you may go to the Deferred Inspection Unit at Newark Airport. Call the number below to make an appointment and to confirm that they can assist you.

US Customs and Border Protection
Deferred Inspection Unit
Terminal B
Arrivals Area
Newark International Airport
Newark, NJ 07114
Phone: (973) 565-8000
extension 8010 or 8011

8:00 am - 11:00 am
Monday - Friday

* Individuals should call and verify time and date of appointment.

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