Payroll Update
June 20, 2011

Dear myTime Users;

In response to myTime system peak clock time access issues, our partners in ITS have identified and resolved the issue. Please share this information with your employees.

Thank you for your cooperation and patience. Should you have any questions or concerns regarding myTime system function, please send email to AskITS@nyu.edu or call 212.998.3333.

Sincerely,
New York University
Payroll Operations
email: askpayroll@nyu.edu

Written in response to:

June 15, 2011

Dear myTime Users;

The Payroll team is aware that some users are having trouble accessing the myTime system during peak clock times of the day (8:45 - 9:20 am & 4:45 - 5:20 pm). We are working with our partners in ITS to determine the next steps for a prompt resolution. We appreciate your continued patience and suggest only using myTime for clocking in and out during these peak times.

Sincerely,
New York University
Payroll Operations
email: askpayroll@nyu.edu

Controller’s Connection: Payroll Flash | 6/20/11

Payroll information on the web:
www.nyu.edu/mytime
www.nyu.edu/financial.services/cdv/p