Windows 10

Upgrading Registrar scheduled classrooms’ PCs to Windows 10, during the summer of 2016, presented us with many unexpected compatibility challenges. We recognize those disruptions translated to an inconvenience and may have compromised your curriculum. Campus Media, in collaboration with Academic Technology Services, updated, de-bugged and fixed the extensive Windows10 compatibility conflicts throughout the fall semester months.

Campus Media wants to extend our apologies to all faculty, administration and students impacted by the computer failures during the fall 2016 semester and thank you all for your diplomatic patience.

A new PC image was created and deployed prior to the spring 2017 semester. All previously reported issues related to the classroom PCs upgrade to Windows 10 have been corrected.

Adapter Rings

If you’re teaching in 60 Fifth Avenue, Rubin Hall, the Academic Resource Center, the lower concourse in Bobst, Silver 500 or Tisch LC19, you may have noticed a ring of adapters around the HDMI cable on your podium. These adapter rings allow you to connect your laptop (and in some cases, your phone) to the classroom’s A/V system. Here’s how the adapters work: The “plug” end of the adapter connects directly into your device (e.g. your laptop), and the “socket” end connects to the HDMI cable on your podium. Campus Media will be rolling out adapter rings in all of our classrooms over the summer so you can look forward to seeing them in other Registrar scheduled classrooms next fall semester.

Adapter rings installed in selected classrooms

Panopto in Selected Classrooms 60 Fifth Avenue

Beginning in the spring semester of 2017, Panopto, the leading software-based course capture solution, will be offered in select classrooms in NYU’s newest building located at 60 Fifth Avenue. Eight classrooms located on the 1st, 2nd and basement levels (classrooms: 110, 125, 150, 165, C-3, C-10, C-12 and C-14) will be equipped with the technology necessary to capture, upload and archive classroom lectures and presentations. From a lecturer’s point of view, the system will work the same as it does in our other hardware-based course capture classrooms, which were designed to make the recording process as non-intrusive as possible. Simply show up, turn on the mic and teach. The main difference is that a software based solution provides us significant flexibility to address any technical issues that may arise and to install necessary upgrades without having to deal with hardware replacement, which sometimes could affect service availability. In addition, since the software resides on the installed room computer, recording desktop content and PowerPoint slideshows can be achieved more seamlessly.

Please contact us if you would like more information on Course Capture.
Highlights: New Campus Media office at 60 Fifth Avenue

The Campus Media office located at 60 Fifth Avenue is the fifth addition to our family of satellite offices since the 194 Mercer Street office was established back in the spring of 2003. The office resides in the formerly, and famously, known Forbes Magazine building, purchased by NYU in 2010.

Originally planned to incorporate classrooms on the basement level and first floor only (remaining floors hold offices for administrators and faculty members, lounges and conference rooms), there are now classrooms on the second floor as well, bringing the grand total to 14 Registrar scheduled classrooms that Campus Media is now responsible for. All classrooms are fully digital with powerful classroom computers, 5G wireless connectivity and a plethora of connections for your external devices. Twelve out of the fourteen classrooms are equipped with 4K flat panel monitors, while the remaining two classrooms are lecture-sized rooms equipped with dual powerful HD projectors. There is also course capture and video conference support available in select classrooms.

The office at 60 Fifth Avenue (located east of the elevator banks, room 200) is staffed with two highly skilled technicians, Dean Markov and Leon Black, both of whom have extensive knowledge and experience in the audio visual and IT fields.

Dean, our daytime technician, has been with Campus Media for almost 13 years. Hired back in 2004 as a full-time employee, he brought a wealth of knowledge and experience with him as a manager in the field of A/V at Polytechnic University in Brooklyn, NY. His troubleshooting skills and extensive knowledge are invaluable attributes that will leave faculty members in good hands when it comes to classroom support.

Leon, our evening technician, is a native New Yorker who has been part of the NYU community since 1993. In ‘93 he and several of his colleagues were part of NYU’s Summer Youth Program working for a division alongside Ogden Allied Services (now known as FCM). Leon has held many different positions and worked at various locations within NYU’s campus during the summer seasons in the mid to late 90’s. Leon was hired by Campus Media in August of 1999 as a casual worker at our main office in the Silver Building. He was then promoted to a regular part-time position in 2000, and became a full-time employee in 2005. In 2009 he was placed at our satellite office in Bobst Library, where he provided excellent service as an evening technician for over seven years, before being transitioned over to our new 60 Fifth Avenue location.

Our offices are open Monday to Thursday, 8:00am to 10:00pm, and Fridays, 8:00am to 7:00pm. For assistance in 60 Fifth Avenue or Rubin Hall please contact us at 212-992-7300.

Contact Us

We welcome any thoughts, suggestions, inquiries or comments about Campus Media’s services and/or new technology you would like to incorporate into your class. You can contact us by phone at 212-998-2655 or by email at campusmedia@nyu.edu.